The Network for the Modern Cloud Era

The Mist Microservices Advantage

Sujai Hajela
EVP AI-driven Enterprise

JUNIPER
driven by Mist AI

"Up" is not the same as "Good"

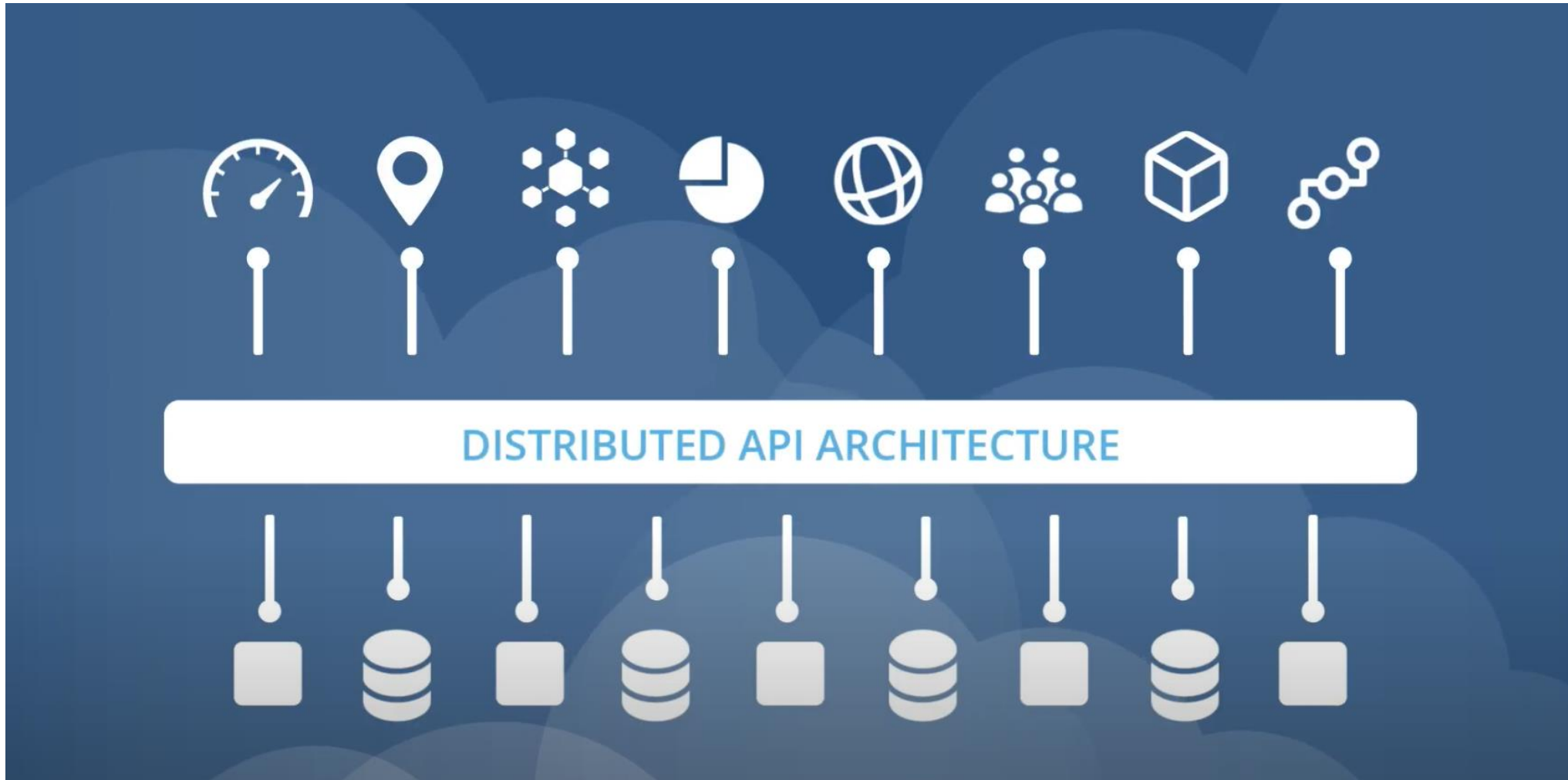# Experience-First Networking

Automation

Insight

Assurance

Wired LAN

Wireless LAN

WAN

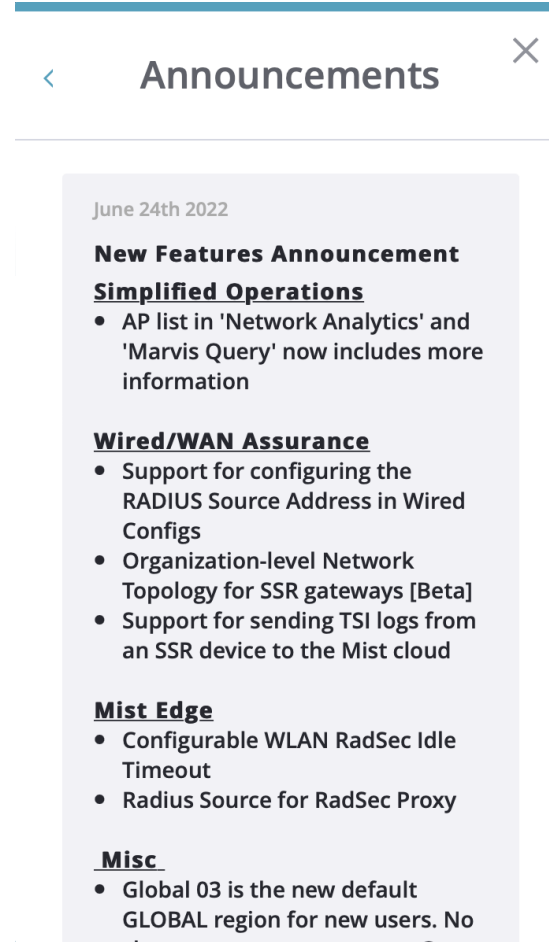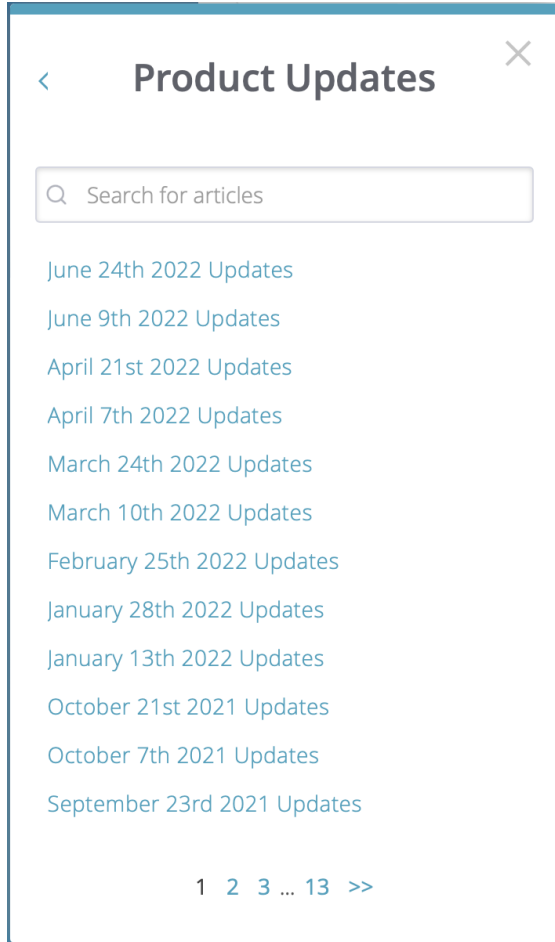Security

Data Center

It starts with a modern cloud

DISTRIBUTED API ARCHITECTURE

Microservices ensure elastic scale, resiliency, and speed
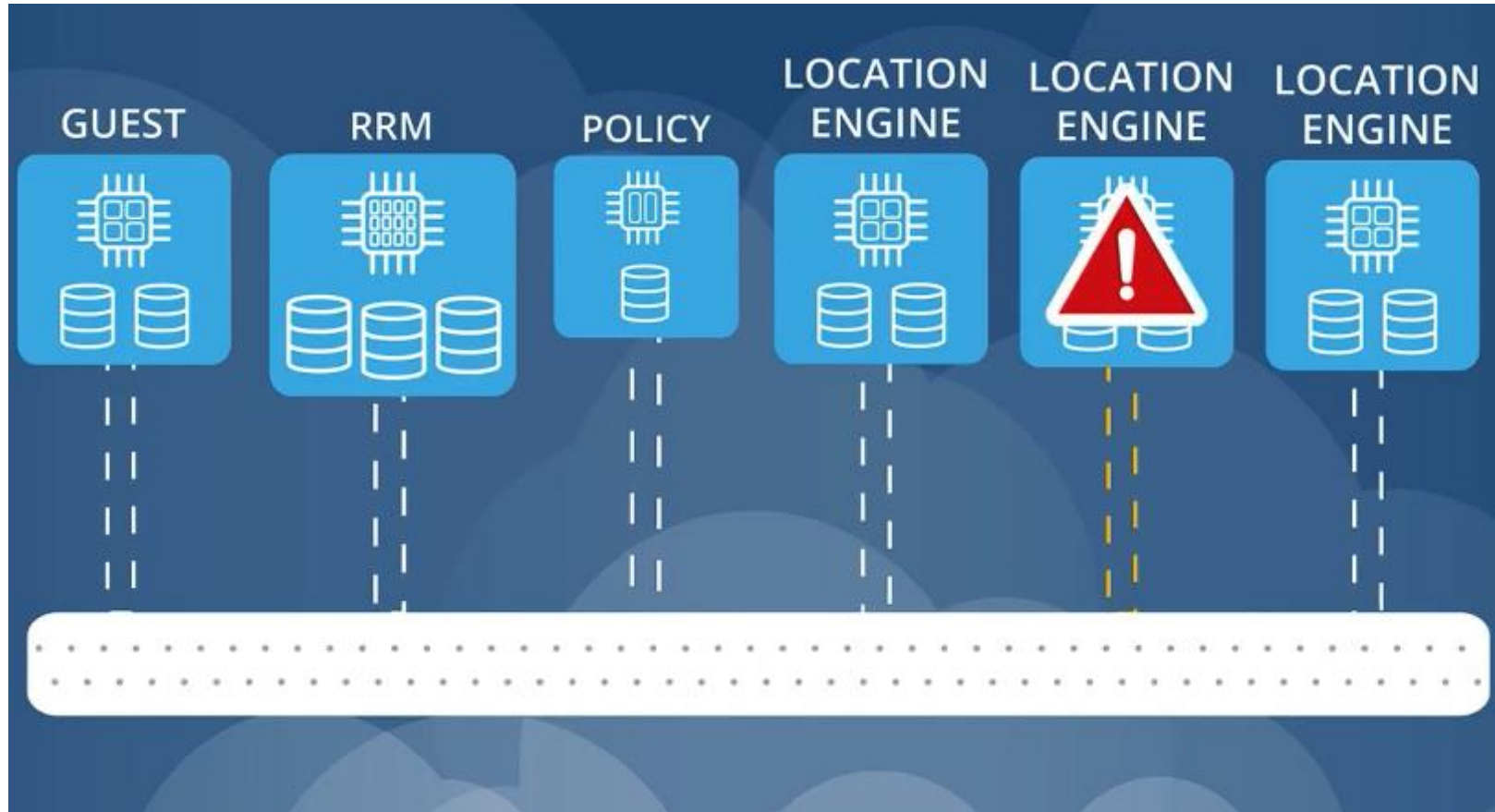
Only Juniper Mist has bi-weekly product enhancements

Product Updates

Search for articles

June 24th 2022 Updates

June 9th 2022 Updates

April 21st 2022 Updates

April 7th 2022 Updates

March 24th 2022 Updates

March 10th 2022 Updates

February 25th 2022 Updates

January 28th 2022 Updates

January 13th 2022 Updates

October 21st 2021 Updates

October 7th 2021 Updates

September 23rd 2021 Updates

1 2 3 … 13 >>

Announcements

June 24th 2022

New Features Announcement

Simplified Operations
- AP list in 'Network Analytics' and 'Marvis Query' now includes more information

Wired/WAN Assurance
- Support for configuring the RADIUS Source Address in Wired Configs
- Organization-level Network Topology for SSR gateways [Beta]
- Support for sending TSI logs from an SSR device to the Mist cloud

Mist Edge
- Configurable WLAN RadSec Idle Timeout
- Radius Source for RadSec Proxy

Misc
- Global 03 is the new default GLOBAL region for new users. No

- No scheduled cloud downtime
- Rapid response to industry issues (eg KRACK)
- Seamless / scalable global updates

Scalable AIOps requires a modern cloud back-end

Conversational AI
Marvis Virtual Network Assistant

Reinforcement Learning
RRM

Unsupervised Learning
Location

Neural Network
Time Series Anomaly Detection,
NLP, Geo-Spatial Analysis

Transformer-based Language Models
Marvis Conversational Assistant

DEEP LEARNING

ARTIFICIAL INTELLIGENCE

MACHINE LEARNING

K-Means Clustering
Environment Learning

Decision Tree
AP / Switch Health, DHCP
Health, Coverage Hole

Online ARIMA
Time Series Anomaly

XGBoost / Decision Tree
Throughput Prediction

Logistic Regression
AP / Switch Health

Probabilistic Graphical Models
Root Cause Analysis

Mutual Information
Feature Discovery

Domain Expertise Classification
Service Level Metrics, Event Timeline

Bayesian Inference
Persistently Failing Clients, Auto Placement of AP

Temporal Correlation
Root Cause Analysis

Real-time insight into user experiences

Data streaming to the cloud provides insight into wired, wireless, and WAN experiences:

- 150 wireless user states for every wireless client sent every few seconds
- Telemetry data from Juniper EX switches and SRX firewalls
- Session smart data (AI-driven SD-WAN)
- Location data (wayfinding, asset location, analytics, etc)

Meet Marvis – First AI-Driven Network Assistant

Meet Marvis – First AI-Driven Network Assistant

What is wrong with my
network today?

Show me all
unhappy users
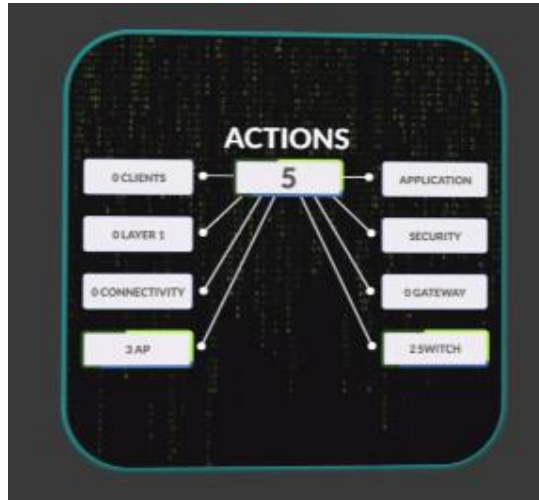
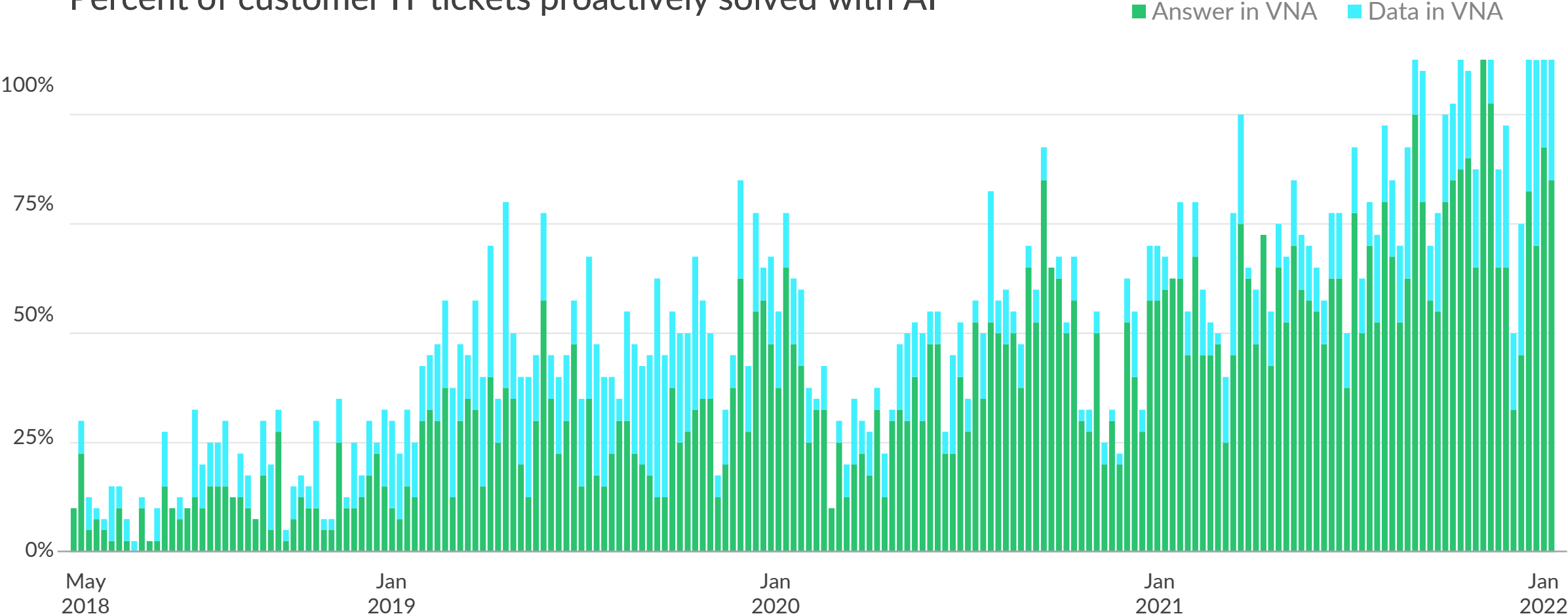What is wrong
with Jeff's laptop?
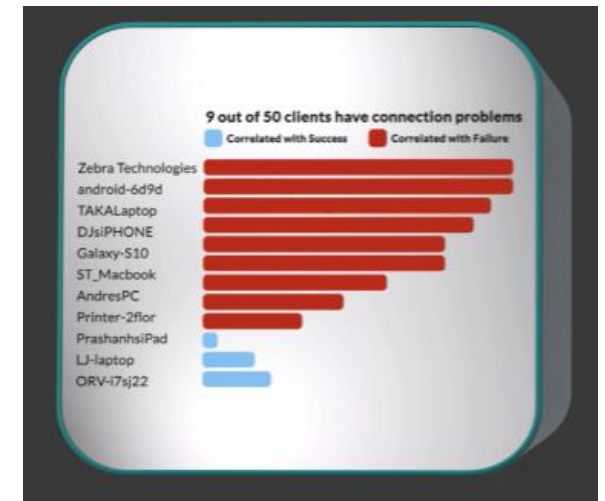
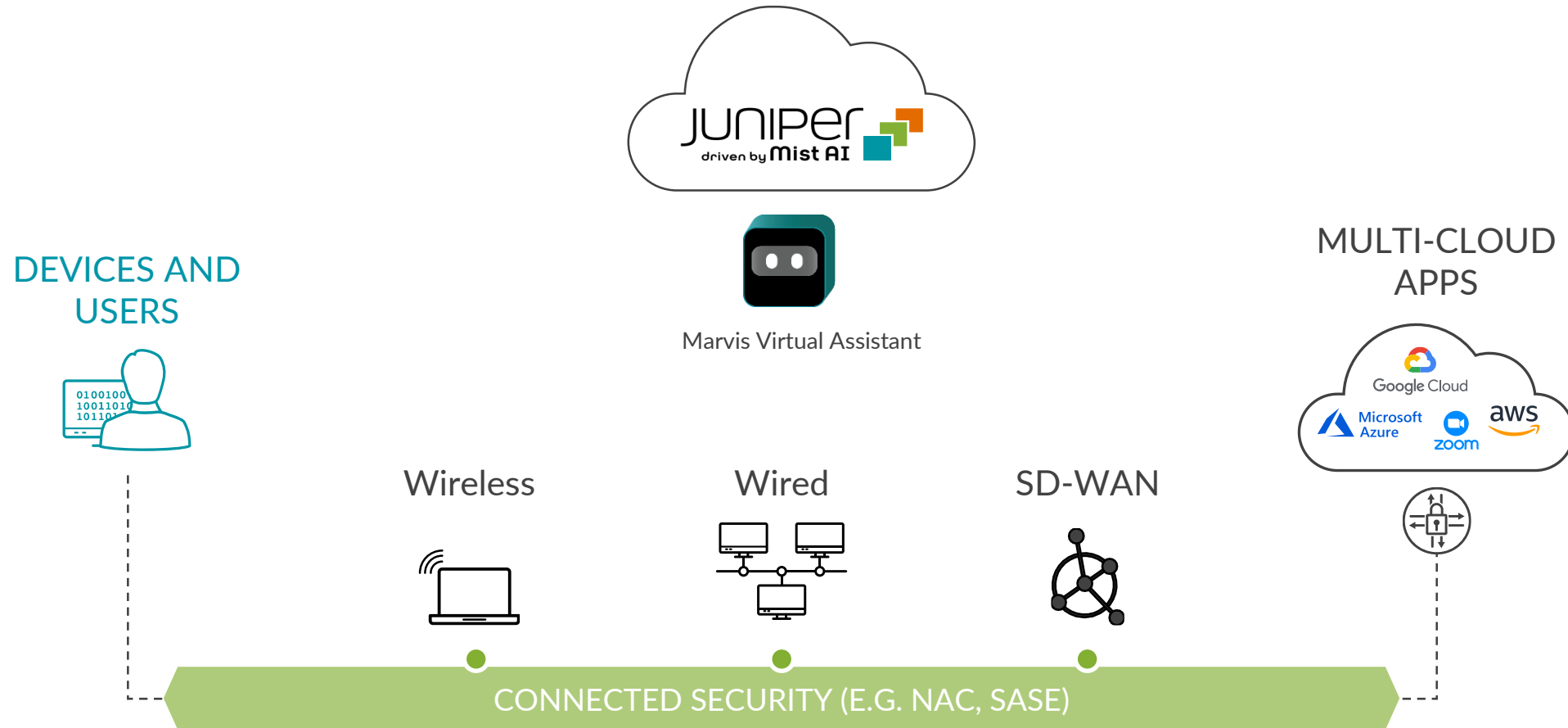# AI-DRIVEN SUPPORT:
IT KEEPS GETTING BETTER WITH TIME

Percent of customer IT tickets proactively solved with AI

■ Answer in VNA ■ Data in VNA

Only Juniper has a proven, full-stack solution AVAILABLE NOW

DEVICES AND USERS

Marvis Virtual Assistant

MULTI-CLOUD APPS

Wireless

Wired

SD-WAN

CONNECTED SECURITY (E.G. NAC, SASE)

Cloud Native, AI-Driven, Session Smart

Better User Experiences; Better IT Outcomes

Juniper Mist is Fundamentally Different

Global Logistics Company — "...MTTR down 96% on average per ticket"

Fortune 10 — "...dramatically decreased rollout time"

GAP — "...85% reduced site visits"

servicenow — "...over 90% reduction in user opened support tickets"

MIT — "...it's like we woke up from a dream, watching Mist roll out"

Chick-fil-A — "...best technology we have ever deployed in restaurants"

Dartmouth — "...since Marvis, escalated tickets are down by factor of 10"

Juniper is first in wired/wireless access

Figure 1. Magic Quadrant for Enterprise Wired and Wireless LAN Infrastructure

Customers' Choice 2022

4.9 ★★★★★ 432 Ratings

5 Star		85%
4 Star		13%
3 Star		1%
2 Star		0%
1 Star		0%

Figure 1: Magic Quadrant for Indoor Location Services, Global

**2 Years a Leader
Positioned Furthest in Execution & Vision**

The Only Networking company Leading in the Location Services MQ

Thank you

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