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# A Global Leader in P&C Insurance

Fourth Quarter 2017

"The Chubb name carries our promise of superior service, underwriting and execution. Our unique combination of people, products and places positions us to meet the needs of clients no matter where they are in the world."

— Evan Greenberg, Chairman & CEO



# Who We Are

- The world's largest publicly traded property and casualty (P&C) insurer, based on market capitalization of \$67.8 billion.\*
- A truly global company, with local operations in 54 countries and territories.
- Insurance is our only business.
- Well balanced by product and customer:
  - A global leader in traditional and specialty P&C coverage for industrial commercial and mid-market companies
  - The leading commercial lines insurer in the U.S. and the largest financial lines writer globally
  - The leading personal lines insurer for America's successful individuals and families and a large personal lines provider globally
  - A global leader in personal accident and supplemental health insurance
  - A P&C reinsurer
  - An international life insurer focused on Asia
- Chubb Limited, the parent company of Chubb, is listed on the New York Stock Exchange (NYSE:CB) and is a component of the S&P 500 index.
- Exceptional financial strength, managing risk conservatively in both underwriting and investing.
- Core operating insurance companies are rated "AA" for financial strength by S&P and "A++" by A.M. Best.

<sup>\*</sup>At December 31, 2017 Source: SNL



# Global Reach

- Chubb has an extensive local presence globally, with insurance professionals and operating subsidiaries in 54 countries and territories.
- Thirty-six percent of the company's business is transacted outside the United States.

Argentina	Czech Republic	Ireland	Panama	Sweden	Geographic Sources of Premium *
Australia	Denmark	Italy	Peru	Switzerland	Bermuda/Canada
Austria	Ecuador	Japan	Philippines >	Taiwan	Latin America United
Bahrain	Egypt	Korea	Poland	Thailand	8% States
Belgium	Finland	Macao	Portugal	Tunisia	Asia
Bermuda	France	Malaysia	Puerto Rico	Turkey	10%
Brazil	Germany	Mexico	Russia	United Arab	64%
Canada	Gibraltar	Netherlands	Saudi Arabia	Emirates	13%
Chile	Hong Kong	New Zealand	Singapore	United Kingdom	Europe/ Eurasia & Africa
China	Hungary	Norway	South Africa	United States	Editable & Alifed
Colombia	Indonesia	Pakistan	Spain	Vietnam	

North America			
\$25.2 billion 17,800			

Europe/Eurasia & Africa			
•	4.8 billion ,600		

Asia	
Premiums*	\$3.7 billion
Employees	5,400

Latin America			
Premiums*	\$2.7 billion		
Employees	4,500		

\*2017 gross premiums written



# **Product Breadth**

- Chubb has one of the largest product portfolios in the global insurance industry.
  - More than 200 distinct commercial insurance and reinsurance products and services
  - Specialty coverages for clients ranging from multinational corporations, middle market companies and small businesses to consumers

#### **Products and Services**

# Commercial Property & Casualty

Full range of traditional and specialty products for businesses of all sizes

#### **Accident & Health**

Personal accident, supplemental health and travel accident insurance

## **Agriculture**

Crop insurance and farm and ranch-related agribusiness

## **Personal Lines**

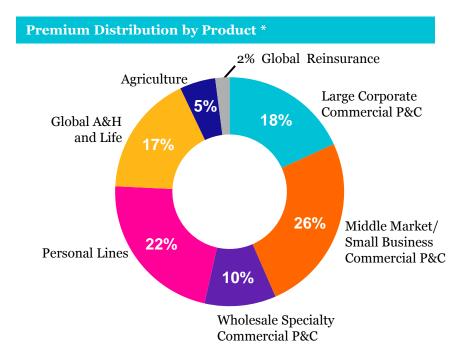
Traditional and high-value automobile, homeowners, recreational marine/aviation, valuables and umbrella liability coverage; specialty coverage such as mobile phone handset insurance

#### Reinsurance

Property catastrophe, casualty, A&H and other coverages

#### Life

Savings and protection-oriented products





<sup>\* 2017</sup> net premiums written

# **Business Units with Extensive Distribution Capabilities**

• Chubb's insurance products are distributed through retail and wholesale brokers, independent and captive agents, bancassurance, mobilassurance, direct marketing and other channels.

## **North America**

#### **Major Accounts**

Commercial P&C insurance products for the large corporate market sold by retail brokers

#### **Commercial Insurance**

Commercial P&C insurance products for middle market companies sold by independent agents and retail brokers

#### **Small Commercial**

P&C insurance products for small commercial clients sold by independent agents and retail brokers

#### **Personal Risk Services**

Personal insurance products and services, including home, auto, valuables, umbrella and recreational marine insurance, for successful individuals and families sold by independent agents and brokers

#### Westchester

Commercial P&C excess and surplus lines sold through wholesale brokers

#### Chubb Bermuda

Liability, property, political risk coverages and captive programs sold by large international brokers

#### Agriculture

Crop insurance from Rain and Hail and farm and other P&C coverages, sold by agents and brokers

#### **Combined Insurance**

Personal accident and supplemental health insurance coverages sold by captive agents

## **Overseas General**

#### International

Commercial P&C, A&H, and traditional and specialty personal lines sold by retail brokers, agents and other channels in five regions:

**Europe:** Operations in the U.K. and 18 other countries comprised of P&C commercial lines and consumer lines, including A&H and specialty personal lines

Asia Pacific: Operations in 14 countries – six with both life and non-life operations – serving commercial customers and consumers with P&C, A&H and personal lines

Latin America: Operations in nine nations serving commercial customers with P&C products and consumers through A&H and personal lines

**Far East:** Operations in Japan serving commercial customers with P&C products and consumers through A&H and personal lines

Eurasia & Africa: Operations in nine countries serving commercial customers with P&C products and consumers through A&H and personal lines

#### Chubb Global Markets

Commercial P&C excess and surplus lines and A&H sold by wholesale brokers in the London market and through Lloyd's

## Life

#### Chubb Life

Protection and savings products sold by agents, brokers, telemarketing, bancassurance, mobilassurance and other channels in Asia and Latin America

## Reinsurance

## **Chubb Tempest Re**

P&C reinsurance sold worldwide by reinsurance brokers



# Commercial Property & Casualty

- For large corporations and multinationals, Chubb's underwriting, claims and risk engineering professionals have the underwriting expertise, risk appetite and global network to tailor insurance coverage and services to help clients reduce risk and mitigate loss.
- For middle market businesses, Chubb delivers a broad range of high-quality customized and packaged products and services.
- For small businesses, coverage includes packaged and customized solutions to meet specific needs.

## **Products and Industry Practices**

## **Commercial Coverages**

- Agriculture
- · Aviation/Aerospace
- · Business Owners Policy (BOP)
- · Builders Risk
- · Commercial Auto
- · Contract Liability
- Construction/Wrap-Ups
- · Crime and Fidelity
- Cyber
- · Directors & Officers
- Energy & Power Generation
- Employment Practices Liability
- Environmental
- · Equipment Breakdown
- · Events Liability
- Excess/Umbrella
- Fiduciary Liability
- · Financial Lines
- Foreign Casualty

- General Liability
- Group Personal Excess Liability
- · Kidnap & Ransom
- Management Liability
- Marine Inland/Ocean
- · Media Liability
- Medical Risk
- Mergers & Acquisitions
- Package
- Political Risk/Trade Credit
- Product Liability/Recall
- Property
- · Railroad Liability
- Professional Liability
- Specialty Casualty
- Suretv
- · Transactional Risk
- Workers' Compensation
- Workplace Violence Expense

## **Industry Practices**

- · Advanced Manufacturing
- · Clean Tech
- Construction
- Cultural Institutions
- Educational Institutions
- Energy
- Federal Government Contractors
- Financial Institutions
- Food Processing/Distribution
- Global Mergers & Acquisitions
- Healthcare
- Healthcare Information Technology
- · Law Firms
- Life Sciences

- Manufacturing
- Marine Operations
- Media/Entertainment
- Mergers & Acquisitions
- Multinational
- · Not-for-Profit Organizations
- Professional Services Firms
- Private Companies
- Private Equity
- Program Business
- Public Entities
- Real Estate & Hospitality
- Technology
- Transportation
- · Wineries



# Accident & Health

- Chubb works with distribution partner organizations worldwide to offer affordable personal accident and supplemental health insurance products to employees, members and customers.
- Products include employee benefits, special insurance offered through affinity marketing programs, associations and agents, as well as in the commercial market for group coverage.

#### **Products and Partners**

#### **Products**

- Personal accident (individual and group)
- Supplemental health and disability (hospital income, critical illness, cancer, disability)
- Travel insurance (business and leisure)
- Student accident (international travel, study abroad)
- · Global medical
- Employee benefits
- Payment protection (life, disability, unemployment)

## **Sponsoring partners**

- Employers
- Financial institutions
- Colleges, universities and other learning institutions
- Affinity groups (associations, labor unions, etc.)
- Cruise lines, travel agencies and tour operators
- Industries (retailers, utilities, telecommunications companies, etc.)



# Personal Lines Insurance

- Chubb is the premier provider of high-value automobile, homeowners, recreational marine/aviation, valuables and umbrella liability coverage, with exceptional claims service, for successful individuals and families in the U.S., Canada and selected international markets including the U.K., Ireland, Australia, France, Singapore and the Netherlands.
- Chubb's international personal lines division provides a broad range of traditional and specialty insurance products to targeted customer segments in emerging and developed markets.

#### Products Automobile **Recreational Marine** Homeowners • Fire/water damage Collision/damage **Personal Aviation** • Theft/vandalism Contents Valuables - Jewelry, Art and Antiques Liability Theft Collector Car · Debris removal Military personnel **Umbrella Liability** · Storm damage Medical expenses **Mobile Technology** · Property damage Liability Living expenses Tourist policies Towing expenses



# Life Insurance

- Chubb Life provides protection and savings-oriented life insurance products to individuals and groups primarily in Asia.
- Chubb Life serves the needs of consumers through a variety of distribution channels including agents, banks, retailers, brokers, worksite marketing and telemarketing.

Products			
<ul><li>Protection products</li><li>Term life</li><li>Whole life</li><li>Credit/mortgage life</li></ul>	<ul> <li>Savings-orientated products</li> <li>Universal life</li> <li>Variable/unit-linked</li> <li>Endowments</li> <li>Annuities</li> </ul>	<ul><li>Riders</li><li>Personal accident</li><li>Disability</li><li>In-hospital and surgical cash</li></ul>	Group life Group medical
	Amutics	<ul><li> Critical illness/cancer</li><li> Waiver of premium</li></ul>	



# Reinsurance

- Chubb Tempest Re provides a broad range of reinsurance products to a diverse array of primary insurance companies worldwide.
- The company's underwriting, actuarial and claims expertise in property catastrophe reinsurance and other diversified lines, including casualty, enables it to tailor solutions to meet the unique, complex needs of each client.

#### **Products**

#### **Property Catastrophe**

- Occurrence excess of loss
- · Aggregate excess of loss
- · Proportional treaties
- · Reinstatement premium protection
- · Second- and third-event coverages
- Catastrophe bonds
- Industry loss warranty coverages

**Accident & Health** 

Agriculture

**Automobile** 

**Captive Programs** 

Casualty/Liability

**Cyber Liability** 

**Energy** 

**Professional Liability** 

**Directors and Officers Liability** 

Marine

**Surety & Fidelity** 

**Workers Compensation** 



# **Underwriting Expertise**

- Chubb is an underwriting company we have a passion for the art and science of underwriting.
- Our underwriters have deep expertise in a broad range of industries and specialty coverage areas risks where an underwriter makes a difference.
- Discipline defines our underwriting approach we embrace risk as long as we fully understand it and can earn an acceptable return.
- Fourth quarter 2017 P&C combined ratio of 90.7%. Excluding catastrophe losses, the current accident year P&C combined ratio was 86.4%.

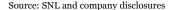
## P&C Combined Ratio vs. Peers

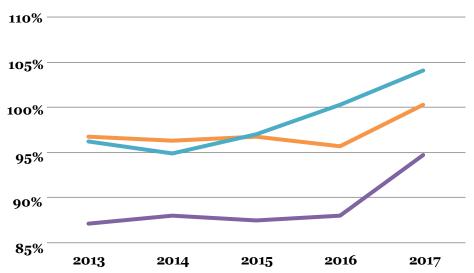
The company's underwriting results outperformed the averages of North American and global peers over the last five years. This table will be updated when all peer companies have reported 2017 results.

	Averages		
	1 Year	3 Year	5 Year
North American Peers <sup>1</sup>	104.1%	100.5%	98.5%
Global Peers <sup>2</sup>	100.1%	97.5%	97.1%
Chubb <sup>3</sup>	94.7%	90.1%	89.1%

<sup>1</sup> Includes AIG, CNA, HIG, TRV, XL.

<sup>3</sup> Historical combined ratios as if ACE and Chubb were one company; 2016 combined ratio includes results from the first 14 days of January prior to the acquisition close, excludes purchase accounting adjustments and a one-time pension plan harmonization benefit of \$113 million.







<sup>2</sup> Includes Allianz, AXA, Munich Re, QBE, RSA, Zurich.

# Claims and Engineering

- Chubb's claim handling service is renowned for its quality, promptness and fairness
  - Deep technical knowledge and talent
  - Expertise and scale to handle claims of all sizes and complexity
  - Investment in technology and innovation to improve claim outcomes and enhance ease of doing business for customers and distribution partners
- Industry-leading risk engineering services with more than 400 risk engineers worldwide who help companies anticipate and minimize costly exposures
  - Extensive technical expertise and business acumen
  - Trusted guidance and customized risk management programs
  - Web-based platform and online library of risk management resources to help clients stay ahead of risk
- Loss prevention solutions from personal risk services consultants who have proven expertise in residential architectural and interior design, historic home preservation, security, fire protection and collections management



# Proven Insurance Leadership

• Chubb's top leaders have built their entire careers in insurance and managed their business lines through a variety of insurance cycles and economic conditions.



Evan Greenberg Chairman & Chief Executive Officer

- Over 40 years of insurance experience.
- Joined the company in 2001.



John Keogh

Executive Vice
Chairman &
Chief Operating
Officer

- Over 25 years of insurance experience.
- Joined the company in 2006.



John Lupica

Vice Chairman; President, North America Major Accounts and Specialty Insurance

- Over 25 years of insurance experience.
- Joined the company in 2000.



Paul Krump

Executive Vice President; President, North America Commercial and Personal Insurance

- Over 30 years of insurance experience.
- Joined the company in 1982.



Juan Andrade

Executive Vice President; President, Overseas General Insurance

- Over 20 years of insurance experience.
- Joined the company in 2010.



**Ed Clancy** 

Executive Vice President; Global Accident & Health and Life Insurance

- Over 30 years of insurance experience.
- Joined the company in 1999.



# **Exceptional Balance Sheet Strength**

- Chubb's total capital position is \$64.0 billion.
- Net loss reserves, which back our policyholder commitments, of \$48.1 billion.

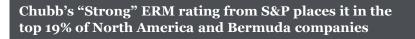
Balance Sheet Highlights \$ in billions	12/31/17
Total Assets	\$167.0
Total Investments	102.4
Net Loss Reserves	48.1
Total Debt	12.8
Shareholders' Equity	51.2
Total Capital	64.0

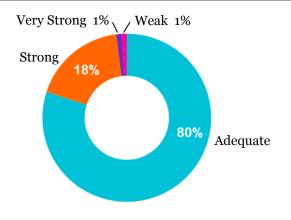


# Financial Strength Ratings

- Chubb is highly rated by the rating agencies for financial strength.
  - A primary component of Standard & Poor's (S&P) rating is its evaluation of Chubb's enterprise risk management (ERM) process.
- The company manages risk on both sides of its balance sheet by maintaining underwriting discipline, managing exposure accumulations and investing assets conservatively.

Rating Agency as of 1/23/18	Financial Strength Rating	Outlook
S&P	AA	Stable
A.M. Best	A++	Stable
Fitch	AA	Stable
Moody's	Aa3	Stable





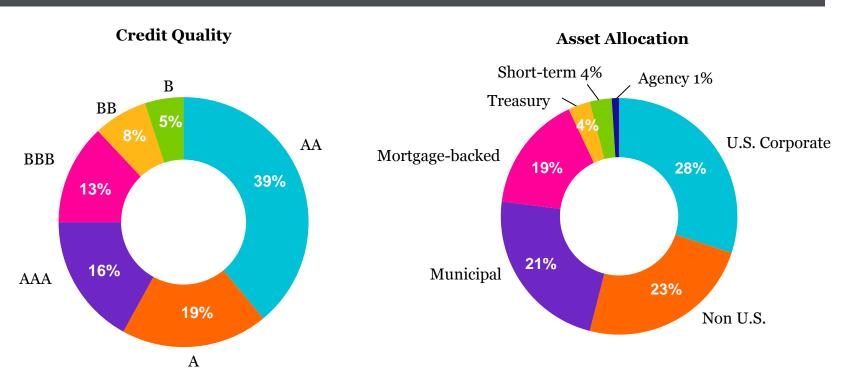
Source: S&P ERM rating report (April 2017)



# Conservative Investment Philosophy

- 95% of Chubb's investment portfolio is in fixed income securities, with an average credit quality of A (S&P) and Aa (Moody's) and a duration of about four years.
- The portfolio's asset allocation is well diversified across issuers, geographies and sectors.

## \$97.0 Billion Fixed Income Investment Portfolio (As of December 31, 2017)





# Sustainability and Global Citizenship

## **Our People, Our Culture**

Commitment to our craft is at the core of Chubb's culture. This includes the principles by which we run our business, how we make decisions, and how we behave in our approach to work and each other.

## **Philanthropy**

Chubb has a rich history of fostering philanthropic engagement and volunteerism in the communities where our employees live and work. The company's foundations made grants and matching gifts of nearly \$6 million in 2017. In 2018, the company announced that a portion of a benefit from the U.S. Tax Cut and Jobs Act in the amount of \$50 million was contributed to the Chubb Charitable Foundation to make a difference in society.

## **United Nations Global Compact**

As a member of the UN Global Compact, Chubb supports the world's largest corporate sustainability initiative in its commitment to align business operations with the Compact's 10 principles, which address human rights, labor, the environment and anti-corruption.

## **Chubb Rule of Law Fund**

The Chubb Rule of Law Fund advances the rule of law by supporting organizations focused on building and strengthening legal institutions. Recent Fund-supported projects in Africa, Latin America, the Middle East and the U.S. have focused on helping incarcerated youths, the poor, victims of violent political conflicts and refugees, and combating transnational organized crime and corruption within the legal profession.

#### **Environment**

At Chubb, we recognize our responsibility to provide solutions that help clients manage environmental risks, to reduce our own environmental impact, and to make meaningful contributions to environmental causes. Since 2006, the company has reduced GHG emissions nearly 22% per employee. In 2017, the company earned an A- on CDP's climate change program ranking.

## **Diversity & Inclusion**

At Chubb, diversity in our workforce is a key business asset that we embrace through the way we operate our business. For example, Business Roundtables are employee-led, Chubb-supported groups formed by shared commonalities of background and experiences that reinforce the equality of voices to harness the power of diversity by forming circles of influence, support and development.

## **Learning & Development**

Chubb has made substantial investments in learning and development. We understand this is essential to developing the next generation of insurance professionals. Learning happens on the job, through personal interaction and involvement, and through exposure to others, as well as via online or classroom learning. The Early Career Development program for professionals starting their careers is one of Chubb's signature programs.

For more information about Chubb's Sustainability and Global Citizenship initiatives, including Risk Management, Governance and Compliance and Information Security and Privacy, please visit About Us on chubb.com.

