

The Following information regarding this incident has been reported:

Reporting Date: 2/8/2022 9:05:13 AM

Incident Date: 2/4/2022 @ 12:45 p.m.

Reported By: [Redacted]

Utility Name: PG&E

Phone Number: [Redacted]

Email Address: [Redacted]

Incident Location: Moraga Avenue and Pleasant Valley Avenue Oakland , Alameda

Reasons For Reporting:

- Fatalities? No (Utility: , Others:)
- Names of Fatalities:
- Injuries? (Utility: , Others:)
- Names of Injured:
- Damage? Yes (Utility: , Others:)
- Interruption? (Total Customers: , Total Hours:)
- Operator Judgement? No
- Media Coverage? No

Cause of Incident: Other (Other Cause: Service Connect)

Agencies on Scene:

Facilities Affected:

- Utilities Facilities: Oakland X 1115
- Voltage (KV): 12kV
- Customer's Facilities:

DigIn Information:

- Excavator Name:
- Contact:
- Phone: (____)____-____

Incident Recovery:

- On Scene Date & Time: @ 00:00 a.m.
- Service Restored: @ 00:00 a.m.

Summary: CPUC PG&E Electrical Incident - EI220204A ? On February 4, 2022 at approximately 1245 hrs, a PG&E third party contract crew was replacing a pole and service connect to a residential customer near Moraga Avenue and Pleasant Valley Avenue in Oakland. The residence is service by the Oakland X 1115 overhead primary 12 kV distribution circuit. In the process of connecting service from the pole to the customers weatherhead, the contractor connected the conductors incorrectly energizing the neutral. This resulted in a fire damaging the residence. The damage to the property is expected to exceed \$50,000. This incident is being reported under the property damage criterion. This information is preliminary.