

The Following information regarding this incident has been reported:

Reporting Date: 7/9/2023 9:16:17 PM

Incident Date: 7/8/2023 @ 9:15 p.m.

Reported By: [Redacted]

Utility Name: PG&E

Phone Number: [Redacted]

Email Address: [Redacted]

Incident Location: Pacific Avenue and Laguna Street San Francisco, San Francisco

Reasons For Reporting:

- Fatalities? No (Utility: , Others:)
- Names of Fatalities:
- Injuries? (Utility: , Others:)
- Names of Injured:
- Damage? No (Utility: , Others:)
- Interruption? (Total Customers: , Total Hours:)
- Operator Judgement? No
- Media Coverage? Yes

Cause of Incident: Other (Other Cause: Manhole ignition)

Agencies on Scene:

Facilities Affected:

- Utilities Facilities: Marina 0404
- Voltage (KV): 4kV
- Customer's Facilities:

DigIn Information:

- Excavator Name:
- Contact:
- Phone: (____)____-____

Incident Recovery:

- On Scene Date & Time: @ 00:00 a.m.
- Service Restored: @ 00:00 a.m.

Summary: PG&E Electric Incident EI230708A. On July 8, 2023, PG&E was notified of an outage impacting 154 customers in the area of Pacific Avenue and Laguna Street, in San Francisco of San Francisco County, a non-HFTD. The area is served by the Marina 0404 4kV underground distribution circuit. It is reported that an underground manhole exploded and fire and smoke were seen coming from the manhole causing an unknown amount of property damage at this time. This incident is being reported under the media criterion as several news outlets reported on the event. This information is preliminary.