

	3 months ended		Year to date	
Electric Sales (in millions kWh)	9/30/2002	9/30/2001	9/30/2002	9/30/2001
Residential	7,683	7,014	20,959	20,339
Commercial	8,624	8,170	23,729	23,305
Industrial	3,930	4,008	11,196	12,104
Agricultural	1,633	1,713	3,287	3,398
Street lighting, public authority & railroads	180	158	487	398
Other electric utilities	2	68	3	221
Total Electric Deliveries (1)	22,052	21,131	59,660	59,765
Total Electric Customers (2)			4,792,478	4,732,603
Gas Sales (in millions of Deca-Therms)				
Residential	28	26	158	151
Commercial	17	15	59	56
Industrial	0	0	0	1_
Bundled Sales	45	41	217	208
Transportation Only	154	164	380	434
Total Gas Deliveries	199	205	597	642
Total Gas Customers (2)			3,965,964	3,921,694
Sources of Electric Energy (in millions kWh) Utility Generation Nuclear Hydro (net) Fossil Total Utility Generation	4,705 2,453 126 7,284	4,846 2,195 243 7,284	13,100 7,136 519 20,755	13,439 6,073 929 20,441
Purchased Power				
Qualifying Facilities	5,839	5,000	16,210	13,484
Irrigation Districts	943	1,004	2,952	2,120
Other purchased power (3)	967	65	2,959	4,892
Total Purchased Power	7,749	6,069	22,121	20,496
Delivery from DWR	7,075	7,393	14,817	23,973
Delivery to Direct Access Customers	2,128	465	5,933	2,108
Other (including energy loss)	(2,184)	(80)	(3,966)	(7,253)
Total Electric Energy Delivered	22,052	21,131	59,660	59,765
Diablo Canyon Performance				
Overall capacity factors (including refueling)	98%	101%	92%	94%
Refueling outage period			4/28-5/28	4/28-5/28
Refueling outage duration (days)			30.3	29.5

⁽¹⁾ Includes a billing adjustment of 1,171 GWh.

⁽²⁾ Customers reported as number of open accounts.

⁽³⁾ Energy via the California Power Exchange, ISO, bilateral contracts, and other Interchange Power.