

	3 months	ended
Electric Sales (in millions kWh)	3/31/2004	3/31/2003
Residential	7,422	7,194
Commercial	7,477	7,239
Industrial	3,355	3,543
Agricultural	497	475
Public street and highway lighting	115	141
Other electric utilities	10.070	19.642
Sales from Energy Deliveries	18,870	18,643
Total Electric Customers	4,880,134	4,883,841
Bundled Gas Sales (in MMDTh)		
Residential	86	80
Commercial	28	27
Industrial		-
Total Bundled Gas Sales	114	107
Total Transportation Only	147	124
Total Gas Sales	261	231
Total Gas Customers	4,057,499	4,045,690
Sources of Electric Energy (in millions kWh)		
Utility Generation		
Nuclear	4,322	3,266
Hydro (net)	3,095	2,933
Fossil	224	159
Total Utility Generation	7,641	6,358
Purchased Power		
Qualifying Facilities	4,673	4,543
Irrigation Districts	1,056 172	1,038 1,273
Other purchased power Spot Market Purchases	1,193	497
Total Purchased Power	7,094	7,352
Delivery from DWR	4,561	6,598
Delivery to Direct Access Customers	2,101	2,318
Other (includes energy loss)	(2,527)	(3,983)
Total Electric Energy Delivered	18,870	18,643

## **Diablo Canyon Performance**

Overall capacity factors (including refuelings) 91% 70% Refueling outage period (1) 3/22/04-3/31/04 2/3/03-3/26/03 Refueling outage duration (days) 9.0 51.0

<sup>(1)</sup> This refueling outage period commenced March 22nd, 2004 and is currently in progress.