



Hi Everyone,

As I mentioned Thursday, things continue to evolve quickly. I would like to keep updating you with the most current information and make sure I can address any concerns or misinformation that may be out there. So, for the next little while, I will communicate using a simple bulletin format. Today, there are three important things:

- **As part of our ongoing effort to protect you and our colleagues, we have acquired plexiglass shields for the checkout counters and we've started installing them in stores**
- **We continue to work around the clock to secure medical grade masks, hand sanitizer, and gloves for store colleagues in the face of a worldwide shortage of all three. We are making progress and are sending them directly to stores as we get them. But, for a little while longer supply will be inconsistent**
- **Health Canada continues to advise that: frequent hand washing, minimal touching, and social distancing are the best defence against the virus. Feedback from stores across the country indicate that the things we announced yesterday are working**

Colleague wellbeing remains our highest priority. Thank you for the incredible feedback you have been sending to recognize our dedicated store teams. Reading them touched my heart. We will share them everywhere. And thank you for keeping up your end by practicing social distancing while you shop.

Keep the stories coming. No doubt you will hear from me again soon.

Galen Weston