

**Public  
Storage**

# Company Update

September 2025



Public Storage

NOW  
OPEN  
PULL  
EIGHT  
NEW

# Important Information

**FORWARD-LOOKING STATEMENTS:** This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements relating to our 2025 outlook and all underlying assumptions; our expected acquisition, disposition, development, and redevelopment activity; supply and demand for our self-storage facilities; information relating to operating trends in our markets; expectations regarding operating expenses, including property tax changes; expectations regarding the impacts from inflation and changes in macroeconomic conditions; our strategic priorities; expectations with respect to financing activities, rental rates, cap rates, and yields; leasing expectations; our credit ratings; and all other statements other than statements of historical fact. Such statements are based on management's beliefs and assumptions made based on information currently available to management and may be identified by the use of the words "outlook," "guidance," "expects," "believes," "anticipates," "should," "estimates," and similar expressions. These forward-looking statements involve known and unknown risks and uncertainties, which may cause our actual results and performance to be materially different from those expressed or implied in the forward-looking statements. Risks and uncertainties that may impact future results and performance include, but are not limited to those risks and uncertainties described in Part 1, Item 1A, "Risk Factors" in our most recent Annual Report on Form 10-K filed with the Securities and Exchange Commission (the "SEC") on February 24, 2025 and in our other filings with the SEC. These include changes in demand for our facilities; changes in macroeconomic conditions; changes in national self-storage facility development activity; impacts from our strategic corporate transformation initiative; impacts of natural disasters; adverse changes in laws and regulations including governing property tax, evictions, rental rates, minimum wage levels, and insurance; adverse economic effects from public health emergencies, international military conflicts, international trade disputes (including threatened or implemented tariffs imposed by the U.S. and threatened or implemented tariffs imposed by foreign countries in retaliation), or similar events impacting public health and/or economic activity; increases in the costs of our primary customer acquisition channels; adverse impacts to us and our customers from high interest rates, inflation, unfavorable foreign currency rate fluctuations, or changes in federal or state tax laws related to the taxation of REITs; security breaches, including ransomware; or a failure of our networks, systems, or technology. These forward-looking statements speak only as of the date of this presentation or as of the dates indicated in the statements. All of our forward-looking statements, including those in this presentation, are qualified in their entirety by this cautionary statement. We expressly disclaim any obligation to update publicly or otherwise revise any forward-looking statements, whether as a result of new information, new estimates, or other factors, events, or circumstances after the date of these forward-looking statements, except when expressly required by law. Given these risks and uncertainties, you should not rely on any forward-looking statements in this presentation, or which management may make orally or in writing from time to time, neither as predictions of future events nor guarantees of future performance.

**NON-GAAP MEASURES:** This presentation contains non-GAAP measures, including FFO, NOI, and EBITDA. Non-GAAP measures should not be considered as an alternative to, or more meaningful than, net income (determined in accordance with GAAP) or other GAAP financial measures, as an indicator of financial performance and are not an alternative to, or more meaningful than, cash flow from operating activities (determined in accordance with GAAP) as a measure of liquidity. Non-GAAP measures have limitations as they do not include all items of income and expense that affect operations and, accordingly, should always be considered as supplemental financial results to those presented in accordance with GAAP. In addition, other REITs may compute these measures differently, so comparisons among REITs may not be helpful. Please refer to our SEC periodic reports and the reconciliations attached to this presentation for definitions of our non-GAAP measures and reconciliations to the nearest GAAP measures.

# Company Highlights



## I. An Exceptional Industry

- Favorable demand dynamics
- Declining new competitive supply
- Fragmentation leads to portfolio growth
- A superior cash flow profile
- Operational improvement occurring

## II. Public Storage: Leading the Industry

- Unique competitive advantages
- Powerful compounding-returns platform
- Margin-enhancing transformation advancing
- Leading operations & external growth
- Growth-oriented balance sheet
- Attractive valuation

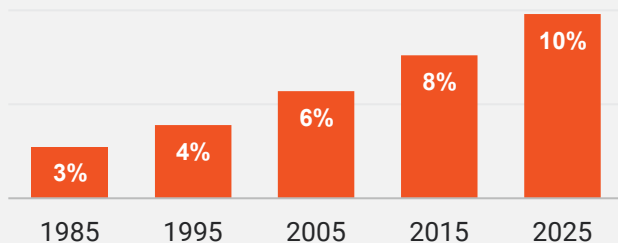
**Appendix: July & August Operating Update**

# Favorable Fundamentals With Embedded Growth

## Growing Secular Demand

- Needs-based, multi-faceted demand from individuals and business
- Net pro-cyclical, but with strong recession resilience
- The affordable option among space alternatives

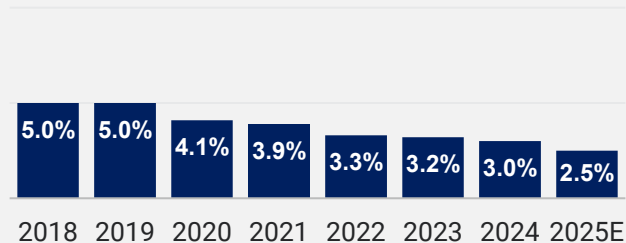
### Rising Utilization % of U.S. Population Using Self Storage



## New Supply Constraints

- Primarily small regional developers that are highly subject to pressures including:
  - ❖ Economic cycles
  - ❖ Interest rates
  - ❖ Construction costs
  - ❖ Municipal processes
  - ❖ Underwriting complexity
  - ❖ Operational intensity
- Pressures create acquisition and third-party management opportunity

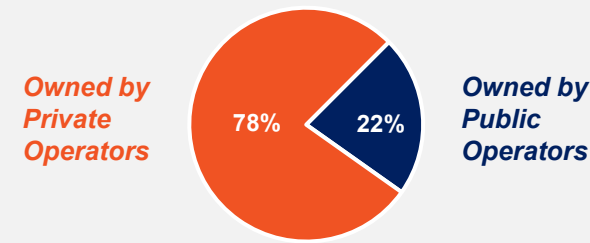
### Declining Competitive New Supply New Supply Growth<sup>1</sup>



## Fragmentation Leads to Growth

- Majority of properties are owned by smaller regional and individual operators
- Institutional ownership with defined hold periods increasing over the past decade
- Strong operational upside potential on more-sophisticated owner platforms

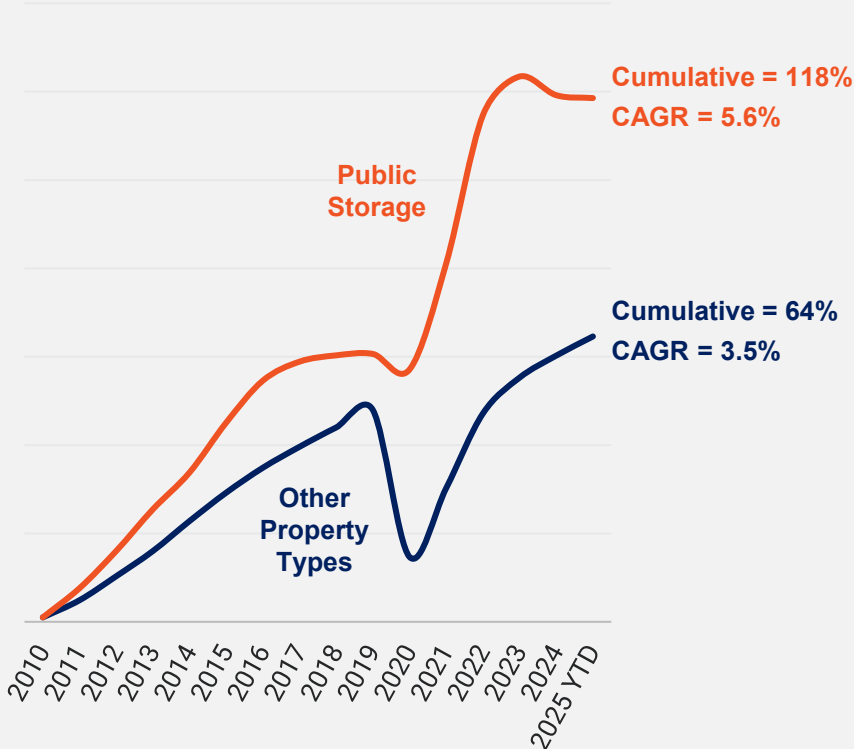
### Fragmented Ownership ~2.7 billion square feet<sup>2</sup>



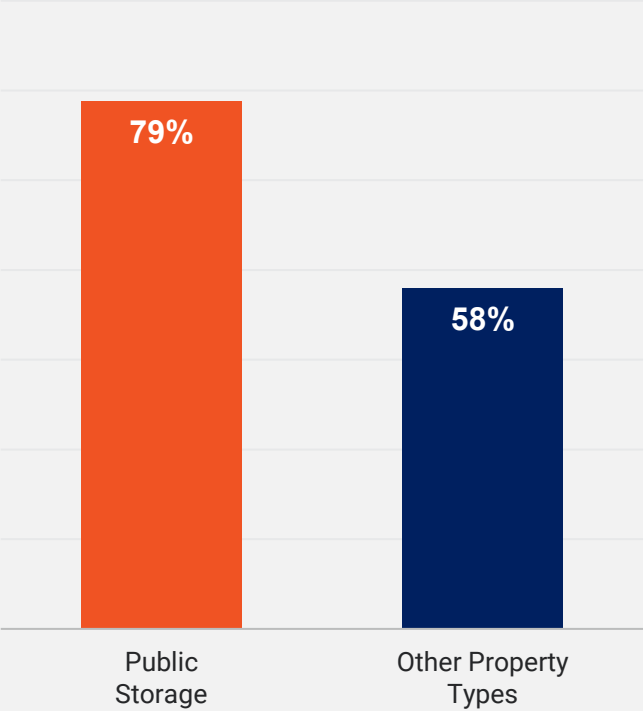
**A fundamentally strong industry with benefits accruing to the larger and more-sophisticated operators**

# A Superior Cash Flow Profile

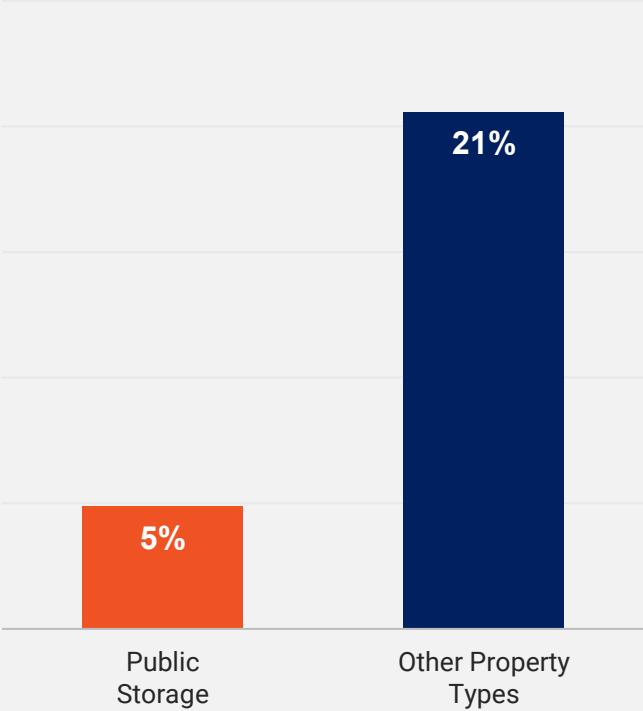
Strong NOI Growth<sup>1</sup>



High NOI Margin<sup>1</sup>



Low Capital Expenditures<sup>1</sup>  
% of NOI



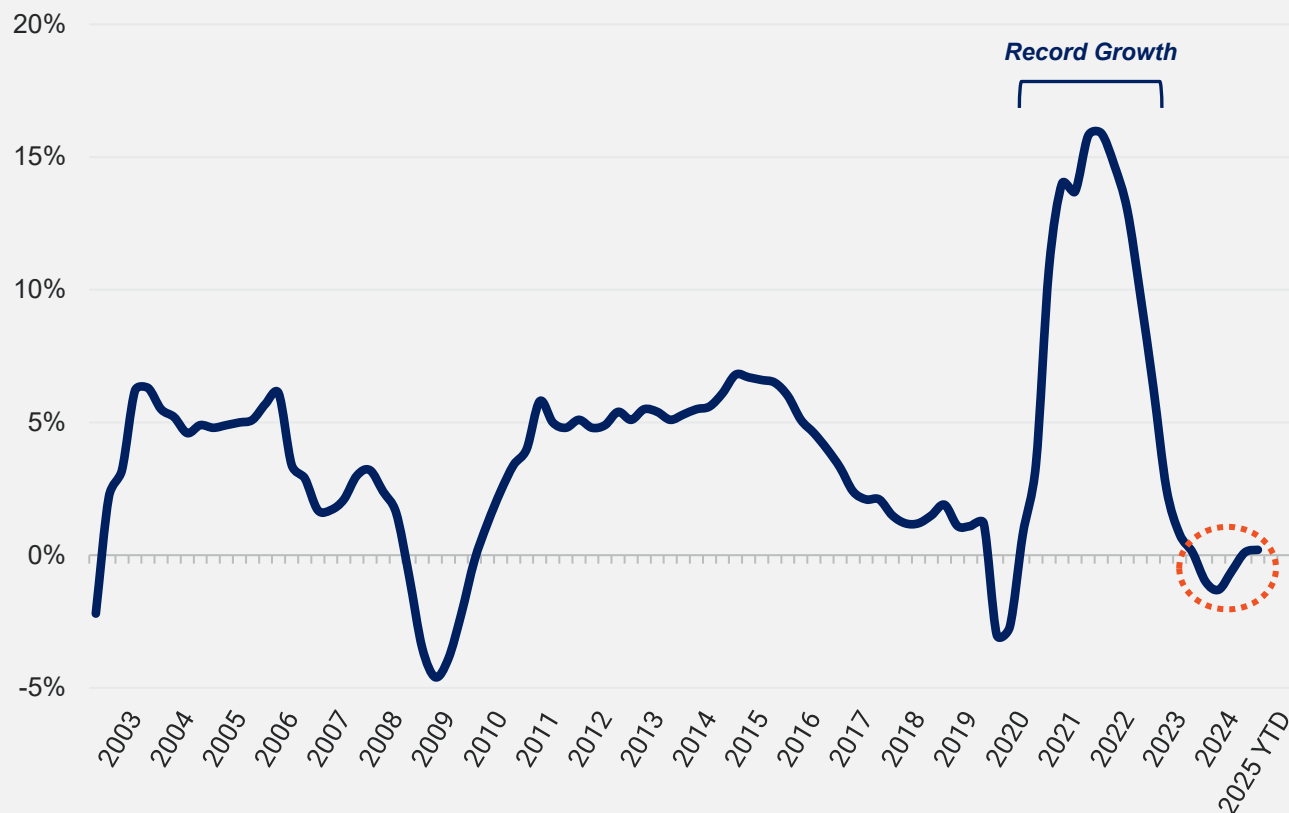
Public Storage’s competitive advantages combine with industry dynamics to drive robust cash flows and returns



Source: Company filings and Green Street  
1. NOI growth and margins are for respective same store pools. Maintenance capital expenditures are for consolidated pools.  
Other Property Types is an average of apartments, office, industrial, mall, strip center, manufactured housing, and lodging sectors.

# Operations Stabilizing From Extraordinary Times

Quarterly Same Store Revenue Growth



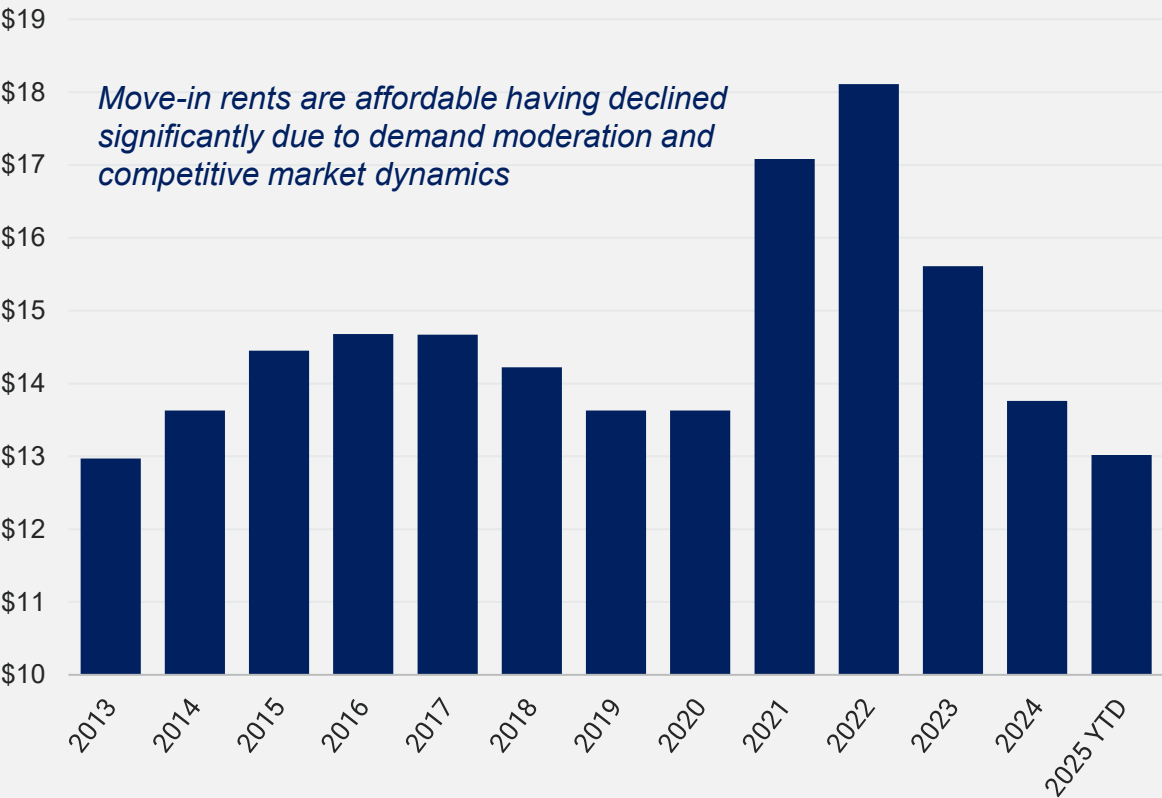
## Stabilization Considerations

- Broad-based improvement occurring across markets
- Versus the past, a more gradual total same store acceleration expected due to:
  - Impact of pricing restrictions in Los Angeles<sup>1</sup>
  - Competitive customer move-in environment
  - Muted housing market activity

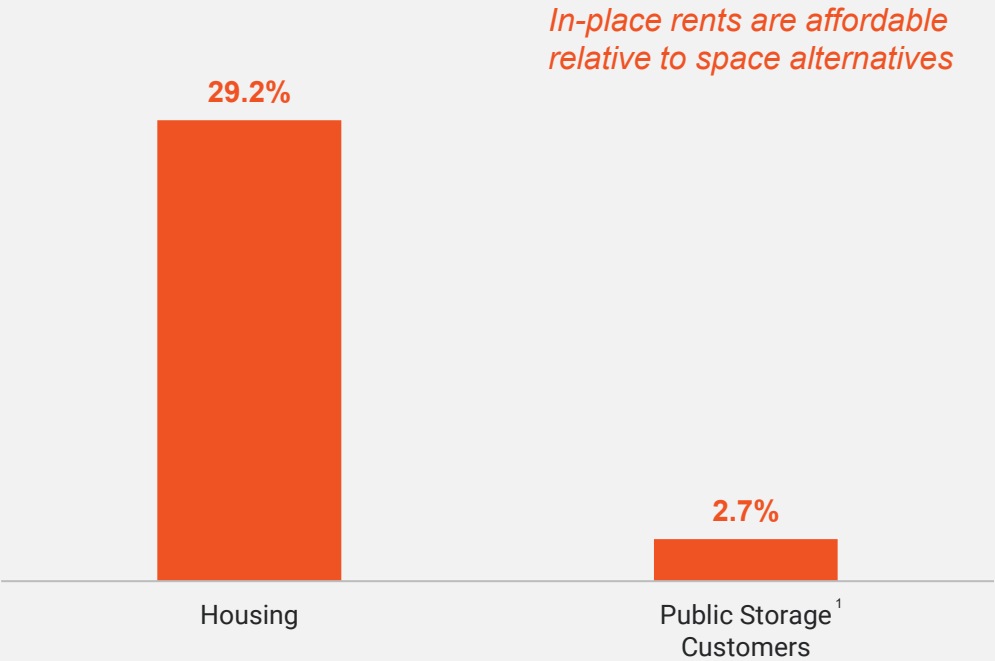
Improvement following tough comparisons, demand moderation, and competitive market move-in rent dynamics

# The Affordable Space Alternative

Move-In Rents



Consumer Spend  
(% of monthly income)



Self storage rents are affordable on a nominal basis and relative to space alternatives including housing

# Public Storage: Leading the Industry

**NYSE / S&P 500**

company

**52**

years in operation

**A2 / A**

credit rating (Moody's/S&P)

**\$4.7B**

TTM revenues

**\$3.7B**

TTM net operating  
income (NOI)

**3,432**

properties

**250M**

rentable square feet

**40**

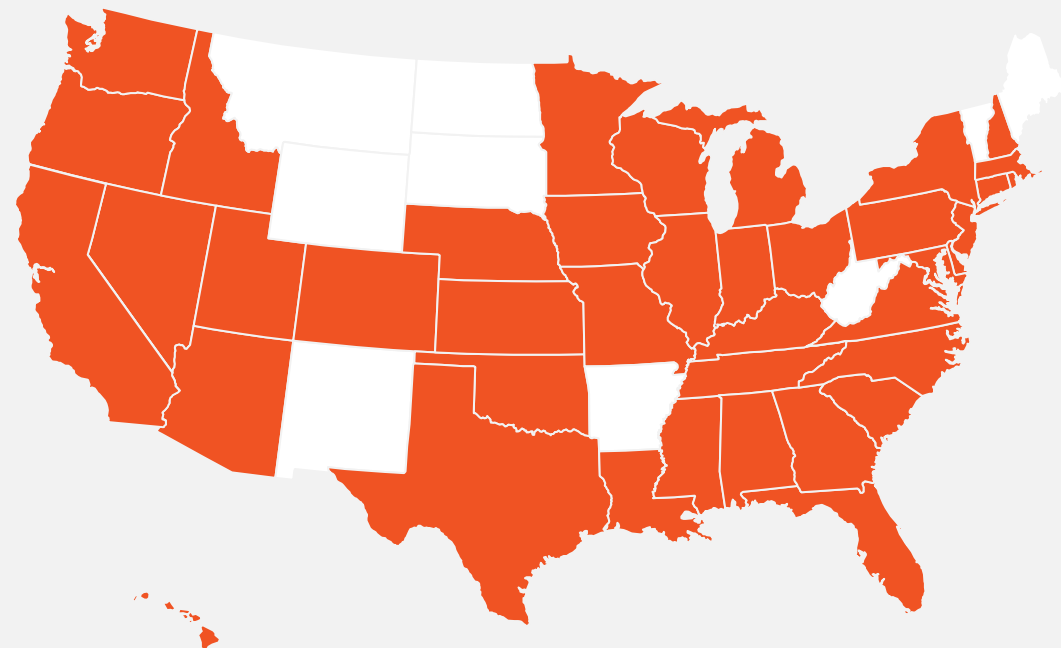
states

**2.0M**

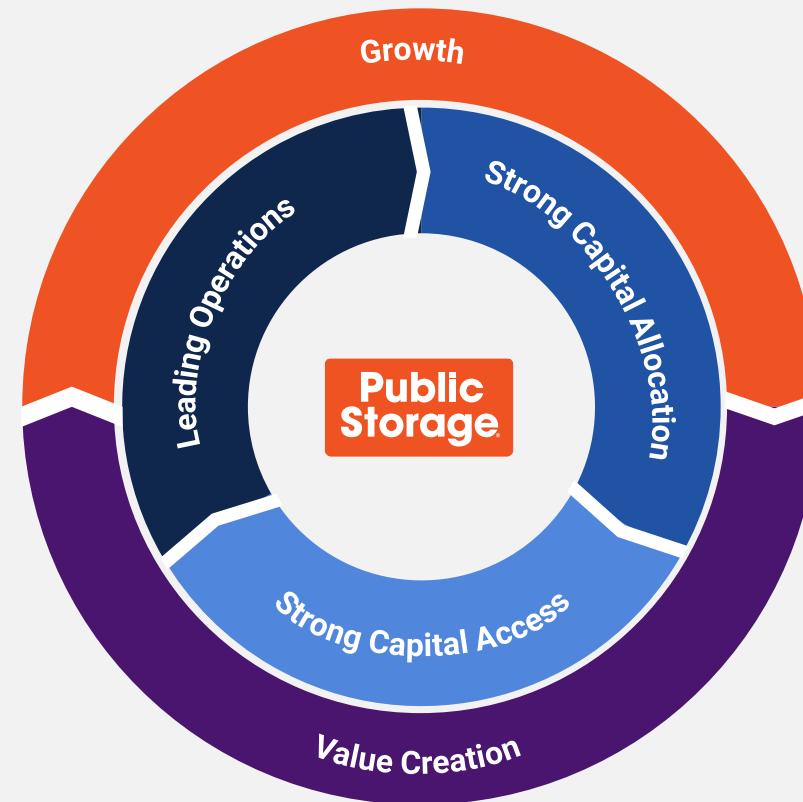
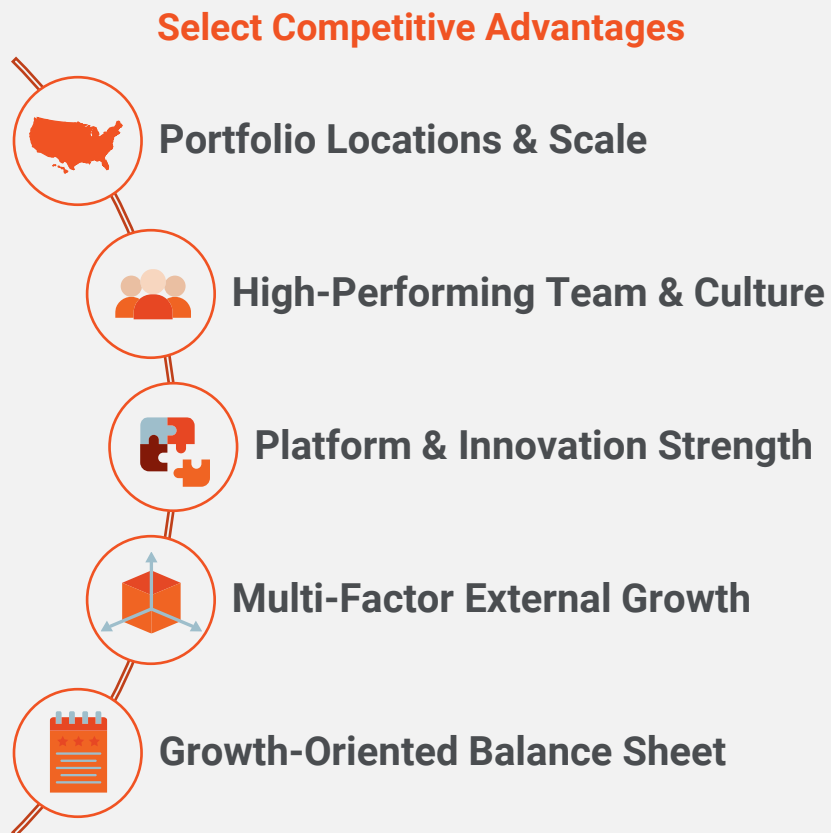
customers in place

**22%**

of total portfolio is in the  
high-growth lease-up pool  
with \$110 million of NOI  
upside beyond 2025

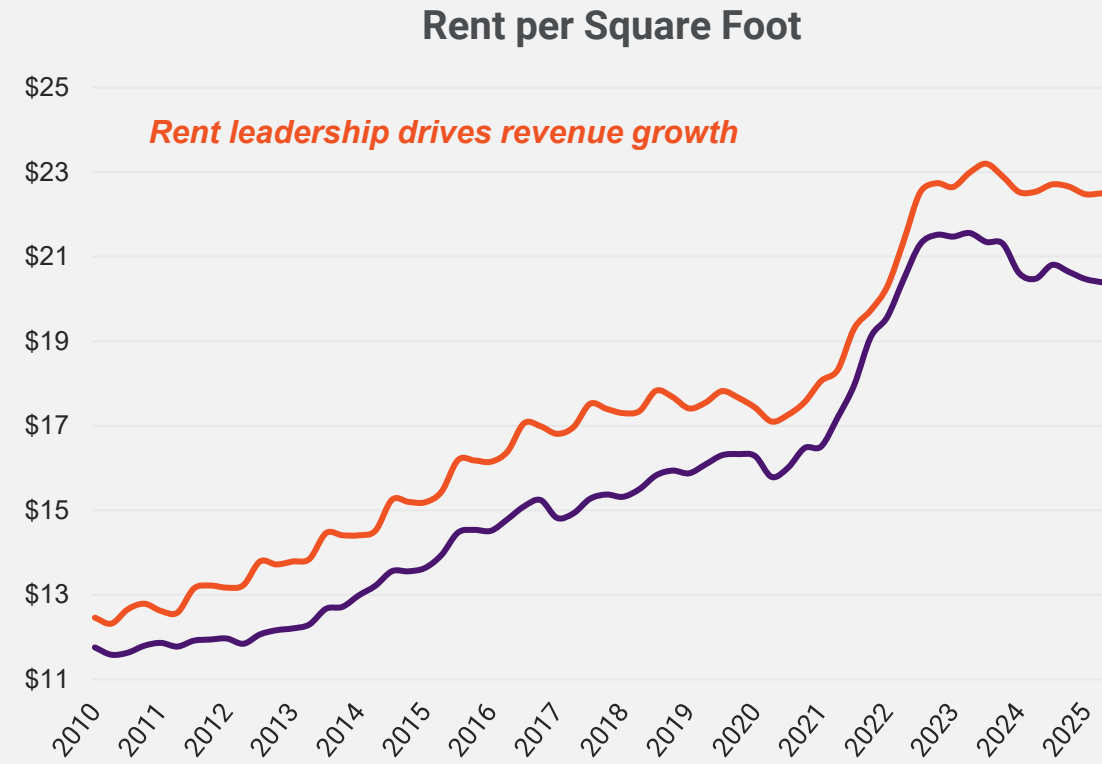
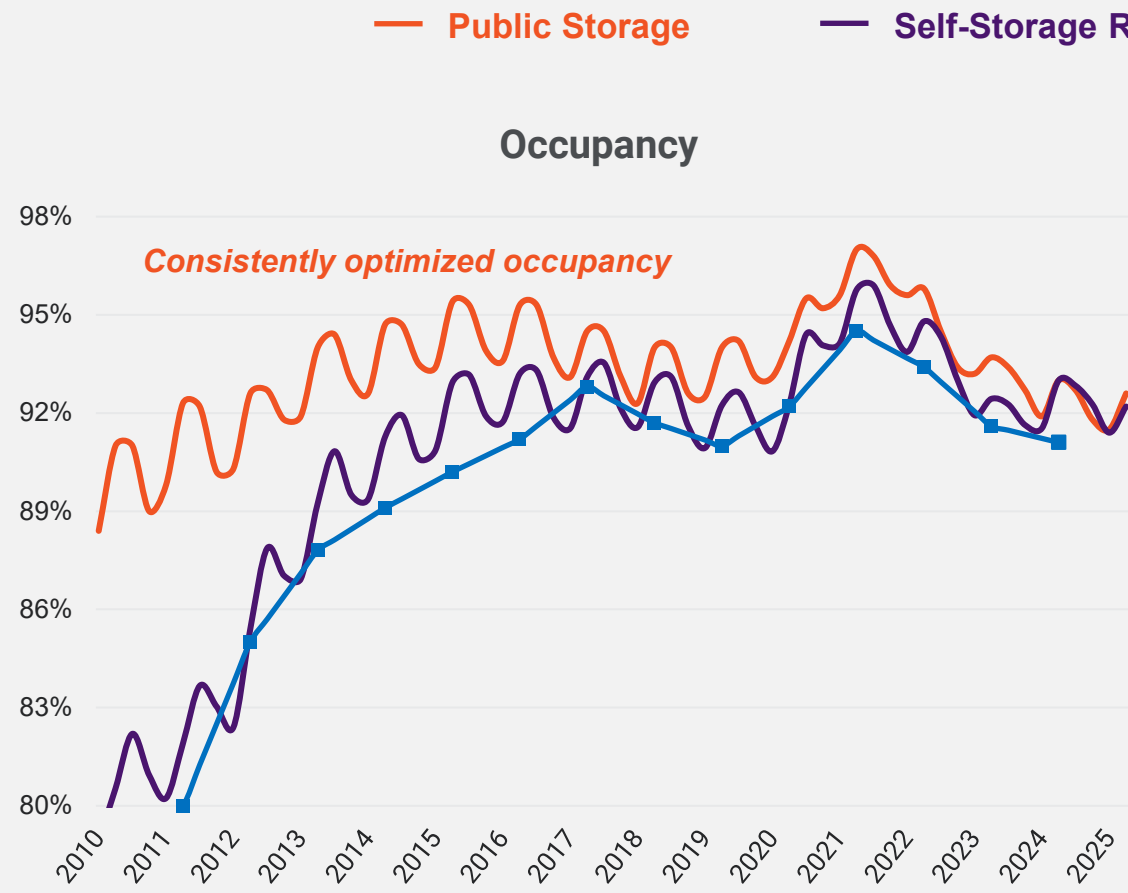


# A Powerful Compounding-Returns Platform



**Growth and value creation driven by mutually reinforcing competitive advantages**

# Maximizing Revenue Management



Data-driven and AI-based revenue optimization



Source: Company filings, The Self-Storage Almanac, and Radius+  
1. Includes CubeSmart, Extra Space, and Life Storage (post-merger with Extra Space from 2023 on). Excludes National Storage Affiliates and SmartStop due to lack of data history prior to the respective IPOs.  
2. Includes estimate of private and public operators nationwide. Data only available through 2024.

# The Leading Omni-Channel Customer Experience

## The Public Storage Approach

*An omni-channel experience that allows customers to choose their preferred mix of digital and in-person care*



## CUSTOMER Benefits

- ✓ Ability to interact and transact 24-hours a day
- ✓ Flexibility to engage when, where, and how they prefer:
  - Rental/move-in
  - Making payments
  - Visiting the property
  - Customer service
- ✓ Choice between digital and team member engagement
- ✓ Enhanced speed, efficiency, and quality of experience

## PUBLIC STORAGE Benefits

- ✓ Revenue maximization
  - Highest revenue per square foot
  - Increasing customer conversion
  - Interaction data enhances algorithms
- ✓ Expense efficiency
  - Most optimized labor costs
  - Lowest utility costs
- ✓ Highest NOI margin

## Digital Options Across the Customer Journey



Website &  
Chatbots

eRental ➡

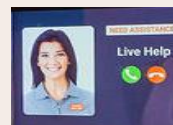
Online  
Rentals



PS App



Kiosk  
(w/ live team members)



Digital Customer  
Care Team



Digital Access  
Systems



Smart Camera Security  
(w/centralized monitoring)

**85%** of customer transactions & interactions are now digital

**An innovative customer experience that drives performance while facilitating broader platform transformation**

# The Leading End-to-End Digital Operating Model

## Digital Transformation Facilitates Best-In-Class Operating Model

### Digitally Enabled Operations



### Digital Corporate Platform

- ✓ Proprietary and cloud based
- ✓ Optimized data warehouse
- ✓ Fully integrated with field operations
- ✓ Algorithms enable optimized local field decisions and execution

## Key Operating Model Attributes

### Digital Revenue Platforms

- SEO/GEO marketing optimization
- ML-based revenue management
- Conversion & revenue maximization

### Field Operations & Customer Care

- Predictive and efficient staffing
- AI-enhanced call center

### Asset Management

- Renewable energy program
- Centralized security monitoring
- Data-driven maintenance

### Corporate Operations

- Innovation and modernization

### Team Member Benefits

- ✓ Job-enhancing technology adoption
- ✓ Focus on higher-value initiatives
- ✓ Greater role specialization
- ✓ Faster career advancement
- ✓ Higher job satisfaction

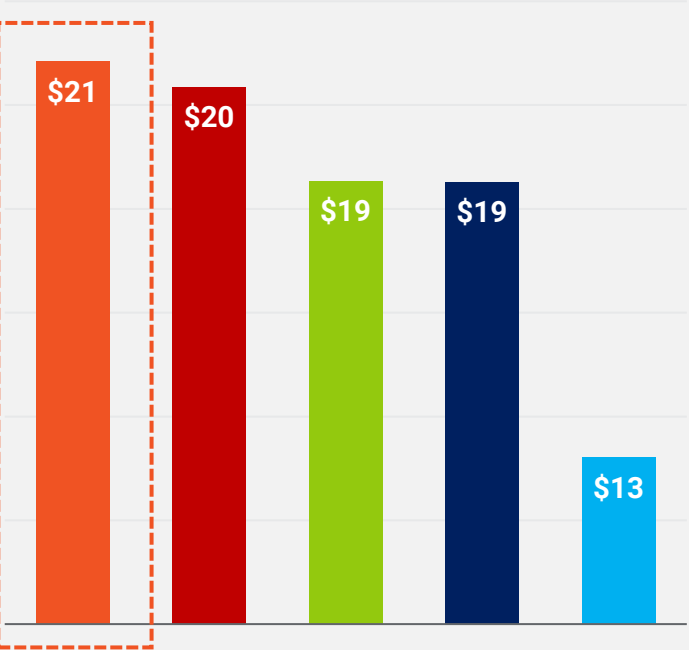
### Public Storage Benefits

- ✓ Enhanced customer experience and satisfaction
- ✓ Higher employee engagement and satisfaction
- ✓ Streamlined, efficient, and modern operations
- ✓ Higher operating and financial profitability
- ✓ Scalability enhances future growth

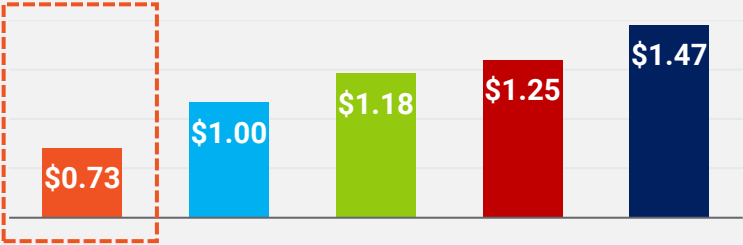
**Our model benefits Public Storage's customers, team members, and financial performance**

# Transformation Is Enhancing Our Leading Performance

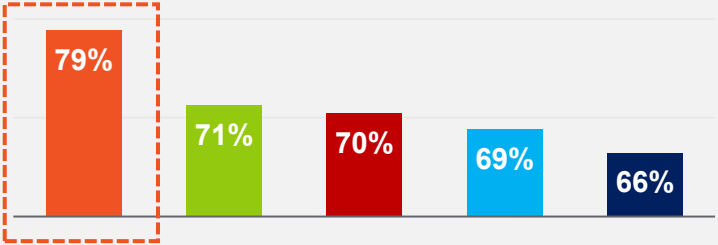
Highest Revenues Per Square Foot<sup>1</sup>



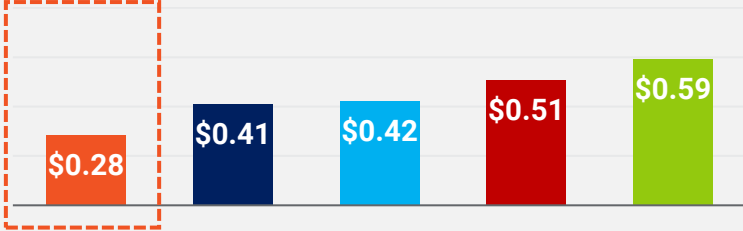
Most Optimized Labor Hours<sup>1</sup>  
(payroll costs per square foot)



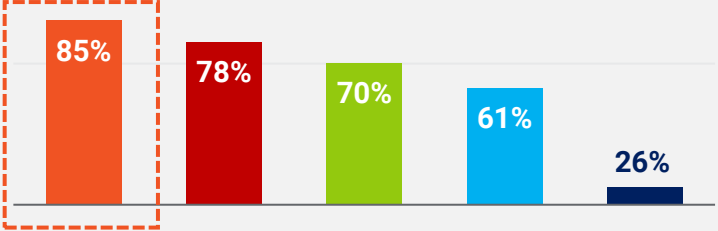
Most Profitable NOI Margin<sup>1</sup>



Most Controlled Utility Usage<sup>1</sup>  
(utility costs per square foot)



Highest Free Cash Flow Conversion<sup>2</sup>



Public Storage   CubeSmart   Extra Space   National Storage Affiliates   SmartStop

Company-wide advantages and transformation drive operational and financial outperformance

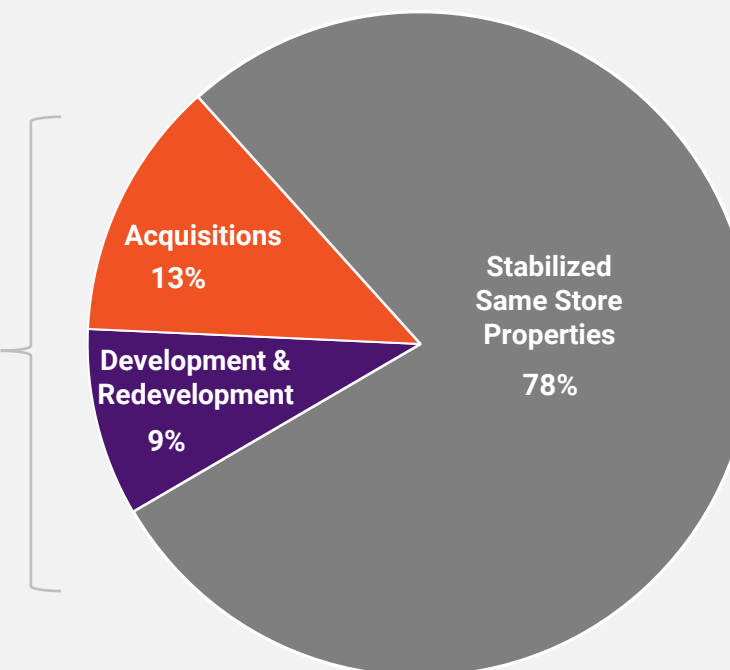
Source: Company filings  
1. Same store pools for the quarter ended 6/30/25.  
2. Free cash flow relative to EBITDA for twelve months ended 6/30/25.

# Strong External Growth Platform



*High-growth properties are 22% of the portfolio with \$110 million of NOI upside beyond 2025*

Total Owned Portfolio By Property Type<sup>1</sup>  
~224 million square feet

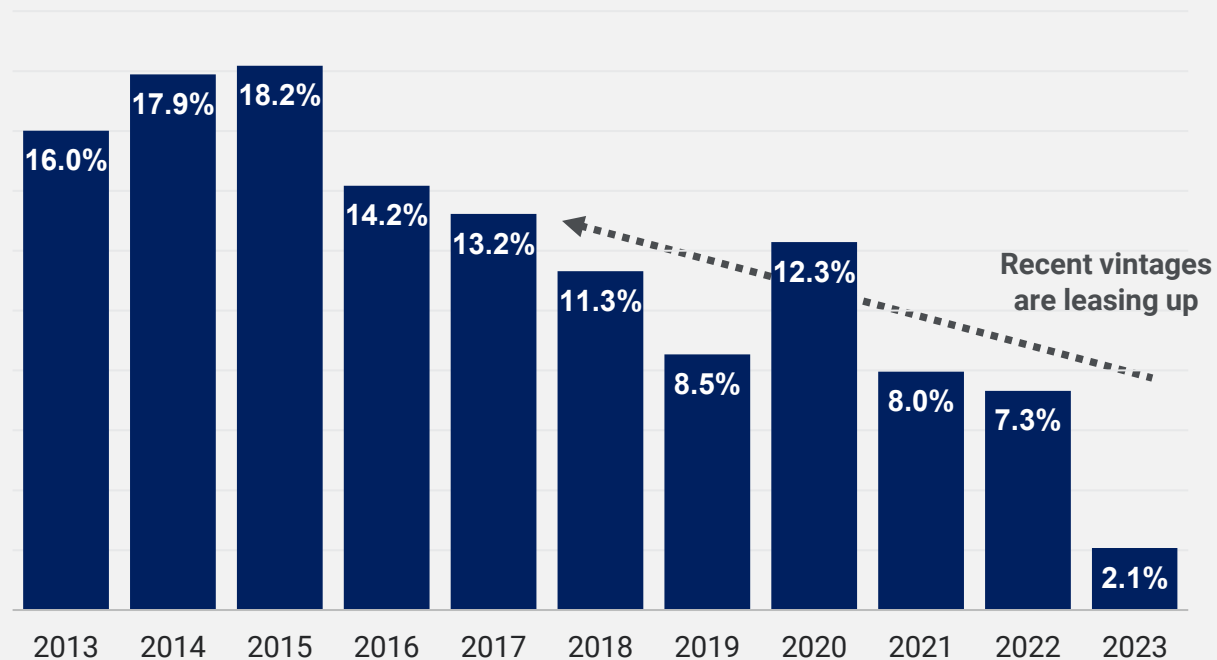


**Expertise across the operational and external growth spectrum drive superior returns**

# Best-in-Class Development Program

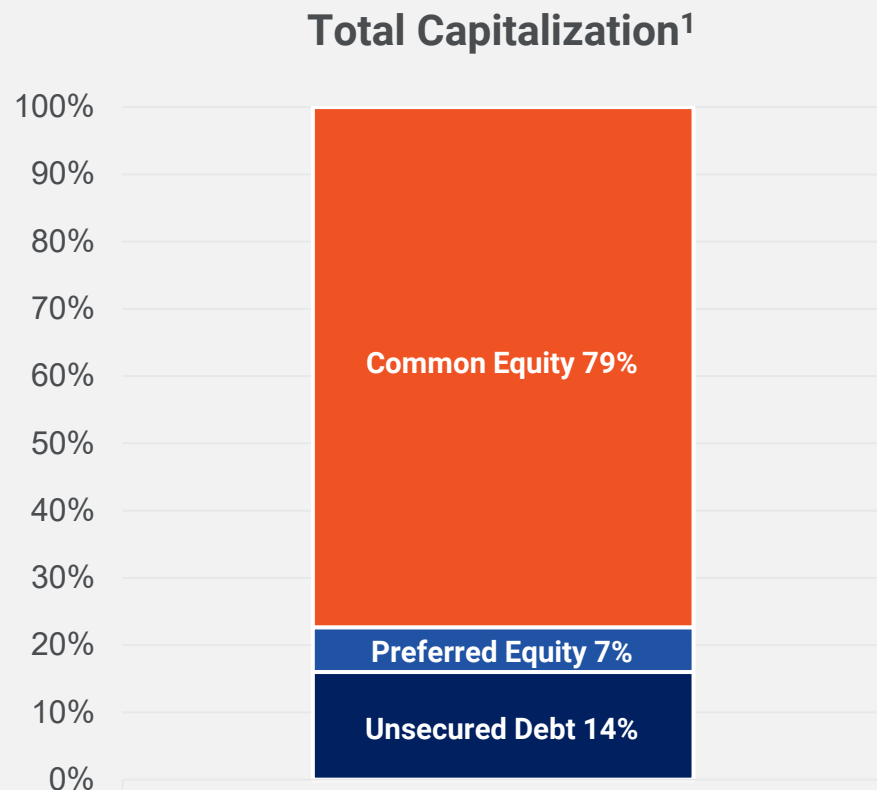
- ✓ Largest and most experienced team in the industry
- ✓ Data-driven submarket and site selection
- ✓ Optimized property size, design, and unit mixing
- ✓ Construction costs supported by efficiencies of scale and long-standing vendor relationships
- ✓ Primarily funded with retained cash flow
- ✓ Significant value creation

NOI Yield by Delivery Year<sup>1</sup>



Industry-leading development delivery volumes and returns

# A Growth-Oriented Balance Sheet



**A2 / A**

credit rating (Moody's/S&P)

**4.1x**

net debt + preferred equity to EBITDA<sup>2</sup>

**3.5%**

cost of in-place debt and preferred equity

**\$2.6B**

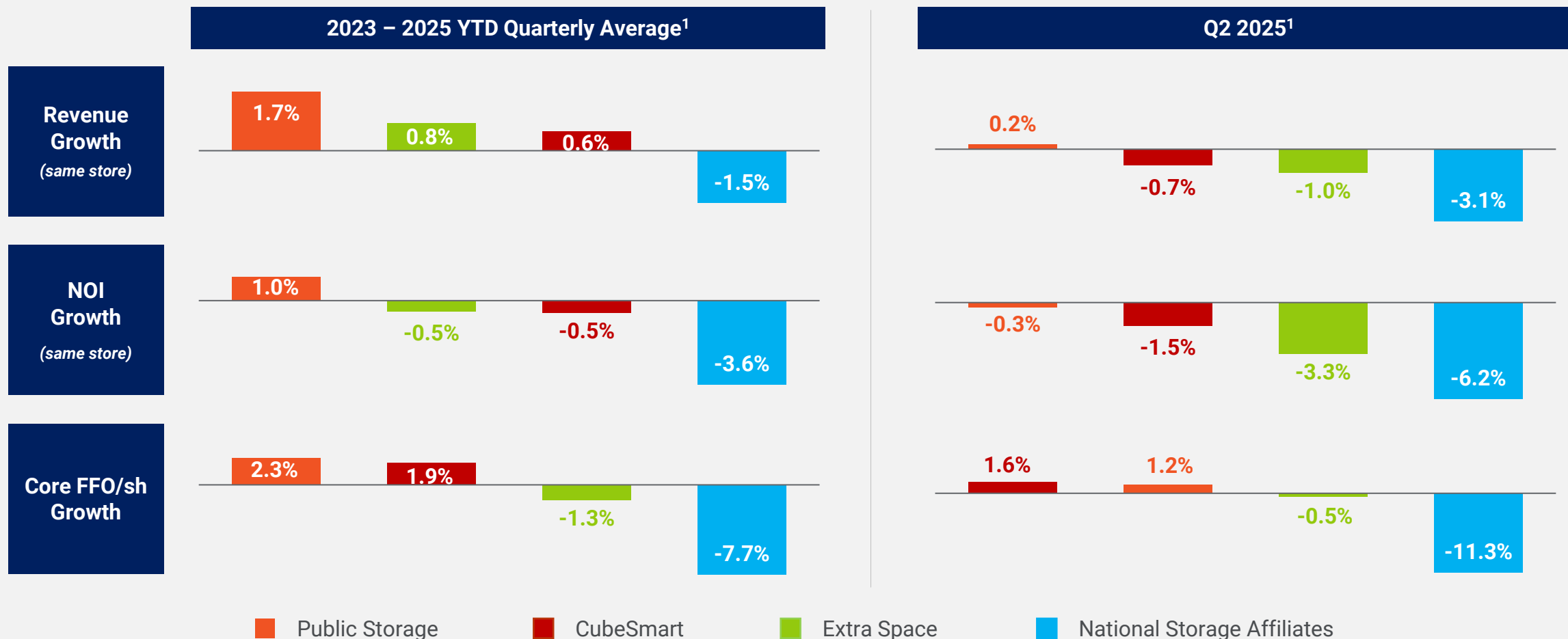
near-term available liquidity<sup>3</sup>

**\$600M**

retained cash flow expected in 2025

**Debt capacity to fund growth along with other capital sources and significant retained cash flow**

# Platform Advantages Drive Leading Growth



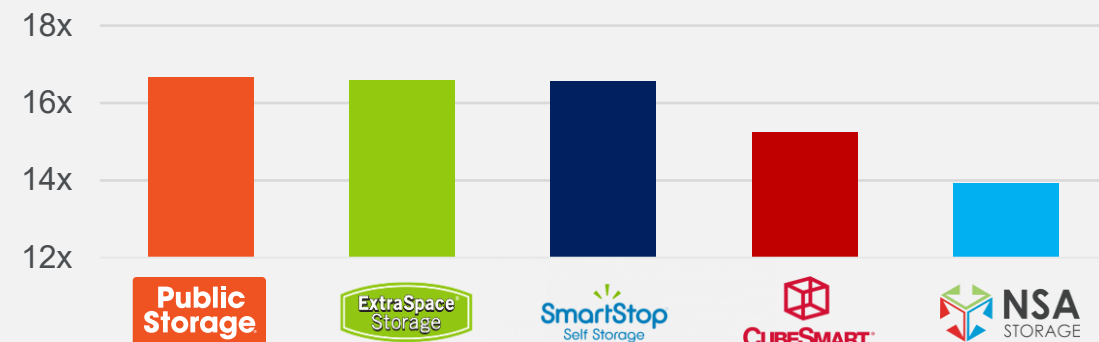
Revenue maximization, expense optimization, portfolio expansion, and additional advantages drive peer-leading growth

# Premium Attributes at an Attractive Valuation

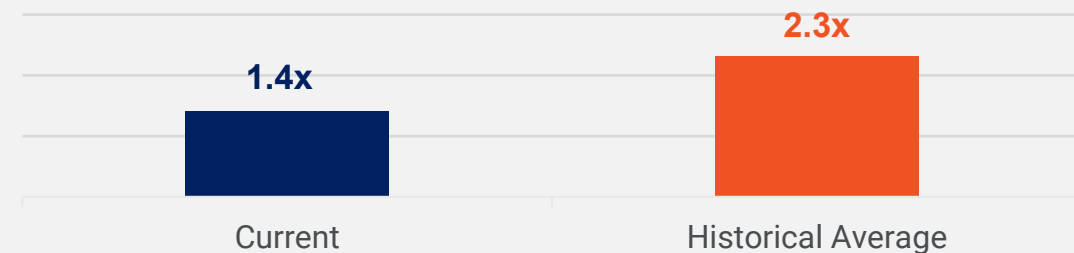
## Valuation Drivers

- ✓ Most recognizable brand
- ✓ Unmatched owned portfolio scale and locations
- ✓ Leading end-to-end digital ecosystem
- ✓ Pioneering operating model transformation
- ✓ Strongest revenue and NOI growth<sup>1</sup>
- ✓ Highest revenue, NOI, and NOI margin
- ✓ Industry-leading acquisition and development platforms
- ✓ Significant non-same store NOI growth upside
- ✓ Lowest leverage and cost of capital
- ✓ Highest free cash flow margin and conversion
- ✓ Strongest FFO growth<sup>1</sup>
- ✓ Strongest dividend growth<sup>1</sup>

## 2026 FFO Multiple<sup>2</sup>



## Public Storage Premium to Peer Average<sup>3</sup>



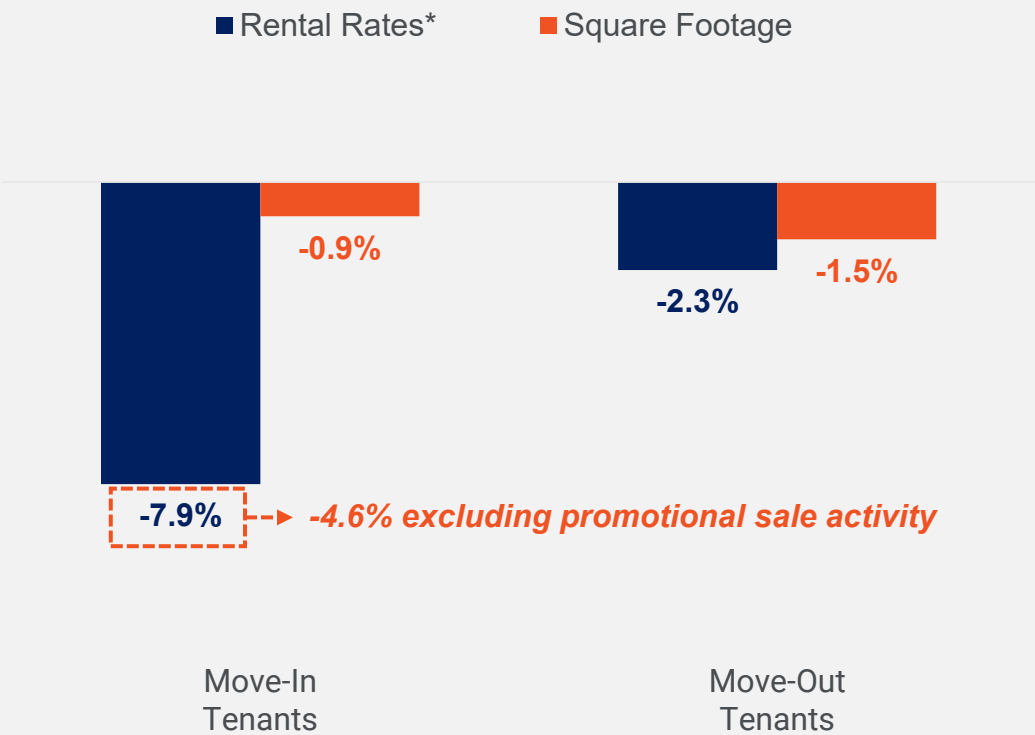
**Upside to Public Storage's historical premium valuation**

# Appendix

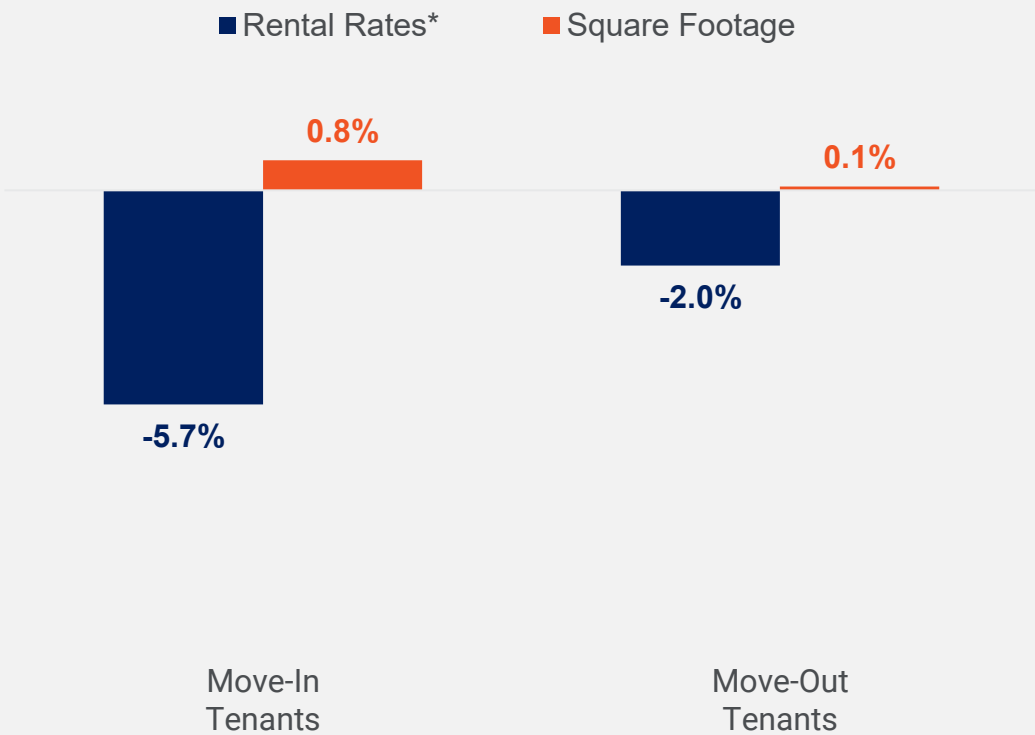
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# Same Store Move-In and Move-Out Update

Two Months Ended August 31, 2025



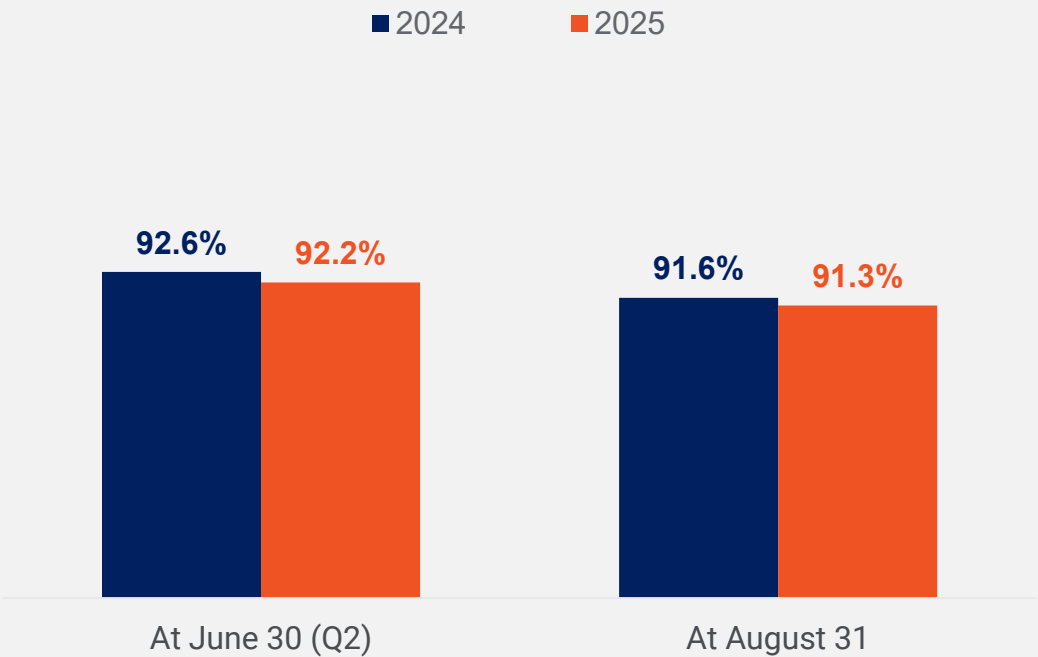
Year-to-Date as of August 31, 2025



Source: Company filings  
\* Based on annual contract rent, which represents the agreed upon monthly rate that is paid by the Company's tenants in place at the time of measurement. Contract rates are initially set in the lease agreement upon move-in and the Company adjusts them from time to time with notice. Contract rent excludes other fees that are charged on a per-item basis, such as late charges and administrative fees, does not reflect the impact of promotional discounts, and does not reflect the impact of rents that are written off as uncollectible.

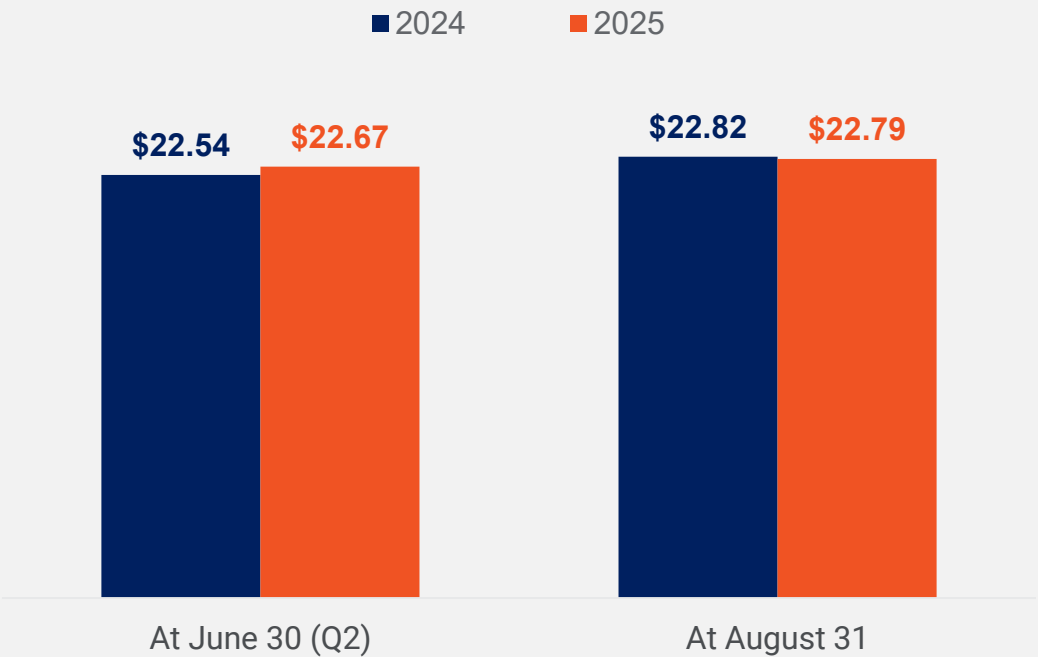
# Same Store Occupancy and Rent Trends

Square Foot Occupancy at Period End



|         |         |         |
|---------|---------|---------|
| Growth: | -40 bps | -30 bps |
|---------|---------|---------|

Annual Contract Rent Per Square Foot at Period End



|         |       |       |
|---------|-------|-------|
| Growth: | +0.6% | -0.1% |
|---------|-------|-------|

# Non-GAAP Reconciliations

## Net Income to EBITDA Reconciliation

|                                                                         | 2015           | 2020           | 2Q25 TTM       |
|-------------------------------------------------------------------------|----------------|----------------|----------------|
| Net income                                                              | \$1,318        | \$1,361        | \$1,823        |
| Net operating income attributed to noncontrolling interests             | (8)            | (6)            | (20)           |
| Depreciation and amortization                                           | 425            | 553            | 1,127          |
| Interest expense                                                        | 1              | 56             | 290            |
| Income tax expense                                                      | 8              | 8              | 6              |
| Extraordinary and nonrecurring gains and losses                         | (19)           | 96             | 162            |
| PS Business Parks and Shurgard equity earnings                          | (48)           | (80)           | (8)            |
| Distributions received from PS Business Parks and Shurgard <sup>1</sup> | 33             | 97             | 2              |
| <b>EBITDA</b>                                                           | <b>\$1,710</b> | <b>\$2,085</b> | <b>\$3,382</b> |