



# RR Donnelley Again Ranked Among Leaders in the Global Outsourcing 100(R) List

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## Document Management, Legal Support, and Financial Management Services Among Offerings Individually Recognized

CHICAGO, May 22, 2013 (GLOBE NEWSWIRE) -- R. R. Donnelley & Sons Company (Nasdaq:RRD) today announced that its **Global Outsourcing Services** offering has been recognized for the third consecutive year in The Global Outsourcing 100®. RR Donnelley was also ranked among the Best 5 Providers by Industry Focus in supporting real estate companies (construction and transaction) and among the Best 5 by Service Area in delivering legal support services. It was also listed in the Best 10 Providers by Service Area for document management and was recognized in the Best 20 by Service Area for providing financial management services and in the Best 20 by Industry for supporting financial services (insurance).

The Global Outsourcing 100 list is compiled annually by the International Association of Outsourcing Professionals® (IAOP®), a global organization dedicated to the development of standards within the outsourcing industry. Candidates were independently evaluated and judged by a group of experienced outsourcing professionals across key areas including size and growth, global presence, customer references, company recognitions and certifications, employee management and executive leadership.

"We are very proud to be recognized for the third consecutive year by the IAOP and particularly pleased to be highly ranked in so many categories," said Tom Juhase, President of RR Donnelley's Global Outsourcing and Financial Services offerings. "Our scalable services are configured to complement our customers' in-house capabilities and we will continue to work to be the resource that our customers turn to for quantifiable savings and efficiencies."

RR Donnelley's Global Outsourcing Services is a pioneer in providing judgment-based outsourcing solutions, supporting clients through five vertically integrated service platforms: **Creative Communications**, **Financial Management**, **Legal Support Services**, **Research and Analytics** and **Office of the Future** functions. Leveraging a global platform, knowledge-based work teams and outsourcing expertise, RR Donnelley delivers high-touch, mission-critical services to deliver breakthrough economic and operational performance.

### About RR Donnelley

RR Donnelley (Nasdaq:RRD) is a global provider of integrated communications. The company works collaboratively with more than 60,000 customers worldwide to develop custom communications solutions that reduce costs, drive top-line growth, enhance ROI and increase compliance. Drawing on a range of proprietary and commercially available digital and conventional technologies deployed across four continents, the company employs a suite of leading Internet based capabilities and other resources to provide premedia, printing, logistics and business process outsourcing services to clients in virtually every private and public sector.

For more information, and for RR Donnelley's Global Social Responsibility Report, visit the company's web site at <http://www.rrdonnelley.com>.

## Use of Forward-Looking Statements

This news release may contain "forward-looking statements" as defined in the U.S. Private Securities Litigation Reform Act of 1995. Readers are cautioned not to place undue reliance on these forward-looking statements and any such forward-looking statements are qualified in their entirety by reference to the following cautionary statements. All forward-looking statements speak only as of the date of this news release and are based on current expectations and involve a number of assumptions, risks and uncertainties that could cause the actual results to differ materially from such forward-looking statements. Readers are strongly encouraged to read the full cautionary statements contained in RR Donnelley's filings with the SEC. RR Donnelley disclaims any obligation to update or revise any forward-looking statements.

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