



# RR Donnelley's Operation Named Best Buy's Top Performing Print Facility for Fiscal Year 2009

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**CHICAGO--(BUSINESS WIRE)--May. 7, 2009--** R.R. Donnelley & Sons Company (NYSE:RRD) announced today that its Lancaster, Pennsylvania operation has been named as Best Buy's top performing printing facility for the retailer's 2009 fiscal year. "We evaluate our printers' performance each week according to a number of dimensions, including precision of folding, trimming, registration, color reproduction and other measures of quality," said Mark Walston, Best Buy's Senior Manager of Enterprise Design Group Brand Identity. "As the results were aggregated for our fiscal year, RR Donnelley achieved the best score, raising the bar for our print quality performance."

With operations in the United States, Canada, Europe, China and Mexico, Best Buy is a multinational retailer of technology and entertainment products and services with a commitment to growth and innovation.

John Paloian, RR Donnelley's Chief Operating Officer stated, "We are honored to receive this important recognition and proud of our employees' attention to quality and service. We appreciate the opportunity to receive the consistent feedback that helps us to exactly calibrate our production processes to our customers' needs and preferences. The investments that we have made in our platform and in developing world-class craftsmanship among our employees enable us to deliver exceptional quality to our customers."

## About RR Donnelley

RR Donnelley (NYSE: RRD) is the world's premier full-service provider of print and related services, including business process outsourcing. Founded more than 144 years ago, the company provides products and solutions in commercial printing, direct mail, financial printing, print fulfillment, labels, forms, logistics, call centers, transactional print-and-mail, print management, online services, digital photography, color services, and content and database management to customers in the publishing, healthcare, advertising, retail, technology, financial services and many other industries. The largest companies in the world and others rely on RR Donnelley's scale, scope and insight through a comprehensive range of online tools, variable printing services and market-specific solutions.

For more information, and for RR Donnelley's Corporate Social Responsibility Report, visit the company's web site at [www.rrdonnelley.com](http://www.rrdonnelley.com).

## Use of Forward-Looking Statements

This news release may contain "forward-looking statements" as defined in the U.S. Private Securities Litigation Reform Act of 1995. Readers are cautioned not to place undue reliance on these forward-looking statements and any such forward-looking statements are qualified in their entirety by reference to the following cautionary statements. All forward-looking statements speak only as of the date of this news release and are based on current expectations and involve a number of assumptions, risks and uncertainties that could cause the actual results to differ materially from such forward-looking statements. Readers are strongly encouraged to read the full cautionary statements contained in RR Donnelley's filings with the SEC. RR Donnelley disclaims any obligation to update or revise any forward-looking statements.

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