



# RR Donnelley Announces New Question and Answer Module for Venue(SM) Virtual Data Room

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## Innovative Feature Can Shorten the Length of the Deal Cycle

CHICAGO--(BUSINESS WIRE)--Dec. 8, 2008--R.R. Donnelley & Sons Company (NYSE:RRD) today announced a major enhancement to Venue, its virtual data room solution. Launched in January 2008 as part of RR Donnelley's comprehensive Financial Services offering, Venue has been used by thousands of legal and financial services professionals for the secure storage of millions of pages of documents. This new Question & Answer module enhances Venue by providing an end-to-end solution to facilitate structured communication between the parties in a deal.

Venue Q&A combines industry best practices with a number of first-to-market innovations. The module provides a complete workflow solution, giving the designated Project Administrator total control over the entire process. Depending on their role in Venue, users will see only the Q&A features to which they have been given access. The ability to establish multiple control points in the workflow ensures questions are routed to the appropriate expert and the ability to tie a question to a document stored in Venue reduces duplicate questions from different buyer groups. The module was designed with a focus on flexibility - it can be configured to meet the unique needs of any deal.

"Venue clients have told us that an ideal Question and Answer tool would greatly streamline the question submission process, reduce redundancy and improve transparency for the Project Administrator," said Tom Juhase, President, RR Donnelley Financial Services. "We built our Q&A feature with users' goals in mind. This solution gives project members the answers they need, when they need them."

Craig Clay, Executive Vice President of Sales and Service, added, "Managing Q&A effectively can have a dramatic impact on the length of the deal cycle. Whether it is used to facilitate the due diligence process for a deal or manage the internal communications in a corporate repository, the Q&A feature is fast, efficient and easy to use. Fully integrated into Venue's intuitive user interface, it represents a significant innovation in the virtual data room space."

More information is available at [rrdvenue.com](http://rrdvenue.com).

### About RR Donnelley

RR Donnelley (NYSE: RRD) is the world's premier full-service provider of print and related services, including business process outsourcing. Founded more than 144 years ago, the company provides products and solutions in commercial printing, direct mail, financial printing, print fulfillment, labels, forms, logistics, call centers, transactional print-and-mail, print management, online services, digital photography, color services, and content and database management to customers in the publishing, healthcare, advertising, retail, technology, financial services and many other industries. The largest companies in the world and others rely on RR Donnelley's scale, scope and insight through a comprehensive range of online tools, variable printing services and market-specific solutions.

For more information, and for RR Donnelley's Corporate Social Responsibility Report, visit the company's web site at [www.rrdonnelley.com](http://www.rrdonnelley.com).

**Use of Forward-Looking Statements** This news release may contain "forward-looking statements" as defined in the U.S. Private Securities Litigation Reform Act of 1995. Readers are cautioned not to place undue reliance on these forward-looking statements and any such forward-looking statements are qualified in their entirety by reference to the following cautionary statements. All forward-looking statements speak only as of the date of this news release and are based on current expectations and involve a number of assumptions, risks and uncertainties that could cause the actual results to differ materially from such forward-looking statements. Readers are strongly encouraged to read the full cautionary statements contained in RR Donnelley's filings with the SEC. RR Donnelley disclaims any obligation to update or revise any forward-looking statements.

**RR Donnelley Investor Contact:**  
**Dan Leib**  
**Senior Vice President, Treasurer**  
**312.326.7710**  
**[dan.leib@rrd.com](mailto:dan.leib@rrd.com)**

**RR Donnelley Media Contact:**  
Doug Fitzgerald  
Executive Vice President  
Communications  
630.322.6830  
**[doug.fitzgerald@rrd.com](mailto:doug.fitzgerald@rrd.com)**