
CHUBB®

A Global Leader in
P&C Insurance
Fourth Quarter 2019

“The Chubb name carries our promise of superior service, underwriting and execution. Our unique combination of people, products and places positions us to meet the needs of clients no matter where they are in the world.”

— Evan Greenberg, Chairman & CEO

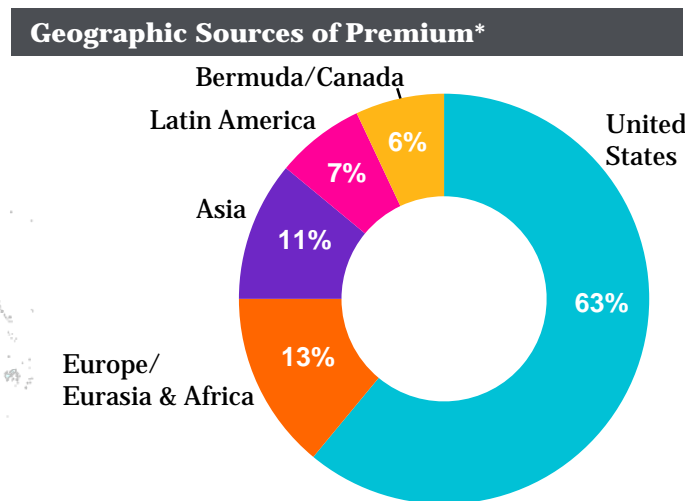
Who We Are

- The world's largest publicly traded property and casualty (P&C) insurer, based on market capitalization of \$70.4 billion.*
- A truly global company, with local operations in 54 countries and territories.
- Insurance is our only business.
- Well balanced by product and customer:
 - A global leader in traditional and specialty P&C coverage for industrial commercial and mid-market companies
 - A leading commercial lines insurer in the U.S. and one of the largest financial lines writers globally
 - The leading personal lines insurer for America's successful individuals and families and a large personal lines provider globally
 - A global leader in personal accident and supplemental health insurance
 - A P&C reinsurer
 - An international life insurer focused on Asia
- Chubb Limited, the parent company of Chubb, is listed on the New York Stock Exchange (NYSE:CB) and is a component of the S&P 500 index.
- Exceptional financial strength, managing risk conservatively in both underwriting and investing.
- Core operating insurance companies are rated "AA" for financial strength by S&P and "A++" by A.M. Best.

*At December 31, 2019

Global Reach

- Chubb has an extensive local presence globally, with insurance professionals and operating subsidiaries in 54 countries and territories.
- Nearly 40 percent of the company’s business is transacted outside the United States.



North America

Premiums*	\$27.5 billion
Employees	17,800
Offices	194

Europe/Eurasia & Africa

Premiums*	\$5.3 billion
Employees	3,800
Offices	93

Asia

Premiums*	\$4.3 billion
Employees	6,300
Offices	243

Latin America

Premiums*	\$3.0 billion
Employees	5,100
Offices	112

* FY 2019 gross premiums written

Product Breadth

- Chubb has one of the largest product portfolios in the global insurance industry.
 - More than 200 distinct commercial insurance and reinsurance products and services
 - Specialty coverages for clients ranging from multinational corporations, middle market companies and small businesses to consumers

Products and Services

Commercial Property & Casualty

Full range of traditional and specialty products for businesses of all sizes

Accident & Health

Personal accident, supplemental health and travel accident insurance

Agriculture

Crop insurance and farm and ranch-related agribusiness

Personal Lines

Traditional and high-value automobile, homeowners, recreational marine/aviation, valuables and umbrella liability coverage; specialty coverage such as mobile phone handset insurance

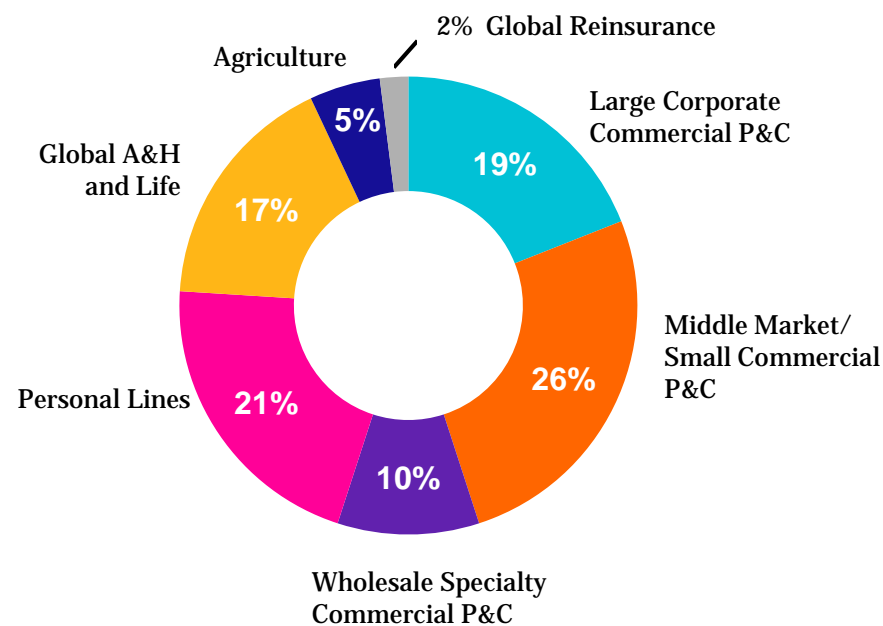
Reinsurance

Property catastrophe, casualty, A&H and other coverages

Life

Savings and protection-oriented products

Premium Distribution by Product*



*FY 2019 net premiums written

Business Units with Extensive Distribution Capabilities

- Chubb's insurance products are distributed through retail and wholesale brokers, independent and captive agents, bancassurance, mobilassurance, direct marketing and direct-to-consumer platform partnerships.

North America

Major Accounts

Commercial P&C insurance products for the large corporate market sold by retail brokers

Middle Market

Commercial P&C insurance products for middle market companies sold by independent agents and retail brokers

Small Business

P&C insurance products for small commercial clients sold by independent agents and retail brokers

Personal Risk Services

Personal insurance products and services, including home, auto, valuables, umbrella and recreational marine insurance, for successful individuals and families sold by independent agents and brokers

Westchester

Commercial P&C excess and surplus lines sold through wholesale brokers

Chubb Bermuda

Liability, property, political risk coverages and captive programs sold by large international brokers

Agriculture

Crop insurance from Rain and Hail and farm and other P&C coverages, sold by agents and brokers

Combined Insurance

Personal accident and supplemental health insurance coverages sold by captive agents

Overseas General

International

Commercial P&C, A&H, and traditional and specialty personal lines sold by retail brokers, agents and other channels in five regions:

Europe: Operations in the U.K. and 18 other countries comprised of P&C commercial lines and consumer lines, including A&H and specialty personal lines

Asia Pacific: Operations in 14 countries – six with both life and non-life operations – serving commercial customers and consumers with P&C, A&H and personal lines

Latin America: Operations in nine countries serving commercial customers with P&C products and consumers through A&H and personal lines

Far East: Operations in Japan serving commercial customers with P&C products and consumers through A&H and personal lines

Eurasia & Africa: Operations in eight countries serving commercial customers with P&C products and consumers through A&H and personal lines

Chubb Global Markets

Commercial P&C excess and surplus lines and A&H sold by wholesale brokers in the London market and through Lloyd's

Life

Chubb Life

Protection and savings products sold by agents, brokers, telemarketing, bancassurance, mobilassurance and other channels in Asia.

Reinsurance

Chubb Tempest Re

P&C reinsurance sold worldwide by reinsurance brokers

Commercial Property & Casualty

- For large corporations and multinationals, Chubb's underwriting, claims and risk engineering professionals have the underwriting expertise, risk appetite and global network to tailor insurance coverage and services to help clients reduce risk and mitigate loss.
- For middle market businesses, Chubb delivers a broad range of high-quality customized and packaged products and services.
- For small businesses, coverage includes packaged and customized solutions to meet specific needs.

Products and Industry Practices

Commercial Coverages

- Agriculture
- Aviation/Aerospace
- Business Owners Policy (BOP)
- Builders Risk
- Commercial Auto
- Contract Liability
- Construction/Wrap-Ups
- Crime and Fidelity
- Cyber
- Directors & Officers
- Energy & Power Generation
- Employment Practices Liability
- Environmental
- Equipment Breakdown
- Events Liability
- Excess/Umbrella
- Fiduciary Liability
- Financial Lines
- Foreign Casualty
- General Liability
- Group Personal Excess Liability
- Kidnap & Ransom
- Management Liability
- Marine — Inland/Ocean
- Media Liability
- Medical Risk
- Mergers & Acquisitions
- Package
- Political Risk/Trade Credit
- Product Liability/Recall
- Property
- Railroad Liability
- Professional Liability
- Specialty Casualty
- Surety
- Transactional Risk
- Workers' Compensation
- Workplace Violence Expense

Industry Practices

- Advanced Manufacturing
- Clean Tech
- Construction
- Cultural Institutions
- Educational Institutions
- Energy
- Federal Government Contractors
- Financial Institutions
- Food Processing/Distribution
- Global Mergers & Acquisitions
- Healthcare
- Healthcare Information Technology
- Law Firms
- Life Sciences
- Manufacturing
- Marine Operations
- Media/Entertainment
- Mergers & Acquisitions
- Multinational
- Not-for-Profit Organizations
- Professional Services Firms
- Private Companies
- Private Equity
- Program Business
- Public Entities
- Real Estate & Hospitality
- Technology
- Transportation
- Wineries

Accident & Health

- Chubb works with distribution partner organizations worldwide to offer affordable personal accident and supplemental health insurance products to employees, members and customers.
- Products include employee benefits, special insurance offered through affinity marketing programs, associations and agents, as well as in the commercial market for group coverage.

Products and Partners

Products

- Personal accident (*individual and group*)
- Supplemental health and disability (*hospital income, critical illness, cancer, disability*)
- Travel insurance (*business and leisure*)
- Student accident (*international travel, study abroad*)
- Global medical
- Employee benefits
- Payment protection (*life, disability, unemployment*)

Sponsoring partners

- Employers
- Financial institutions
- Colleges, universities and other learning institutions
- Affinity groups (*associations, labor unions, etc.*)
- Cruise lines, travel agencies and tour operators
- Industries (*retailers, utilities, telecommunications companies, etc.*)

Personal Lines Insurance

- Chubb is the premier provider of high-value automobile, homeowners, recreational marine/aviation, valuables and umbrella liability coverage, with exceptional claims service, for successful individuals and families in the U.S., Canada and select international markets including the U.K., Ireland, Australia, France, Singapore and the Netherlands.
- Chubb's international personal lines division provides a broad range of traditional and specialty insurance products to targeted customer segments in emerging and developed markets.

Products

Homeowners

- Fire/water damage
- Contents
- Theft
- Debris removal
- Storm damage
- Liability
- Living expenses

Automobile

- Collision/damage
- Theft/vandalism
- Liability
- Military personnel
- Medical expenses
- Property damage
- Tourist policies
- Towing expenses

Recreational Marine

Personal Aviation

Valuables – Jewelry, Art and Antiques

Collector Car

Umbrella Liability

Mobile Technology

Life Insurance

- Chubb Life provides protection and savings-oriented life insurance products to individuals and groups primarily in Asia.
- Chubb Life serves the needs of consumers through a variety of distribution channels including agents, banks, retailers, brokers, worksite marketing and telemarketing.

Products

Protection products

- Term life
- Whole life
- Credit/mortgage life

Savings-orientated products

- Universal life
- Variable/unit-linked
- Endowments
- Annuities

Riders

- Personal accident
- Disability
- In-hospital and surgical cash
- Critical illness/cancer
- Waiver of premium

Group life

Group medical

Reinsurance

- Chubb Tempest Re provides a broad range of reinsurance products to a diverse array of primary insurance companies worldwide.
- The company's underwriting, actuarial and claims expertise in property catastrophe reinsurance and other diversified lines, including casualty, enables it to tailor solutions to meet the unique, complex needs of each client.

Products

Property Catastrophe

- Occurrence excess of loss
- Aggregate excess of loss
- Proportional treaties
- Reinstatement premium protection
- Second- and third-event coverages
- Catastrophe bonds
- Industry loss warranty coverages

Accident & Health

Agriculture

Automobile

Captive Programs

Casualty/Liability

Cyber Liability

Energy

Professional Liability

Directors and Officers Liability

Marine

Surety & Fidelity

Workers Compensation

Underwriting Expertise

- Chubb is an underwriting company — we have a passion for the art and science of underwriting.
- Our underwriters have deep expertise in a broad range of industries and specialty coverage areas — risks where an underwriter makes a difference.
- Discipline defines our underwriting approach — we embrace risk as long as we fully understand it and can earn an acceptable return.
- Fourth quarter 2019 P&C combined ratio of 92.7%. Excluding catastrophe losses, the current accident year P&C combined ratio was 90.0%.

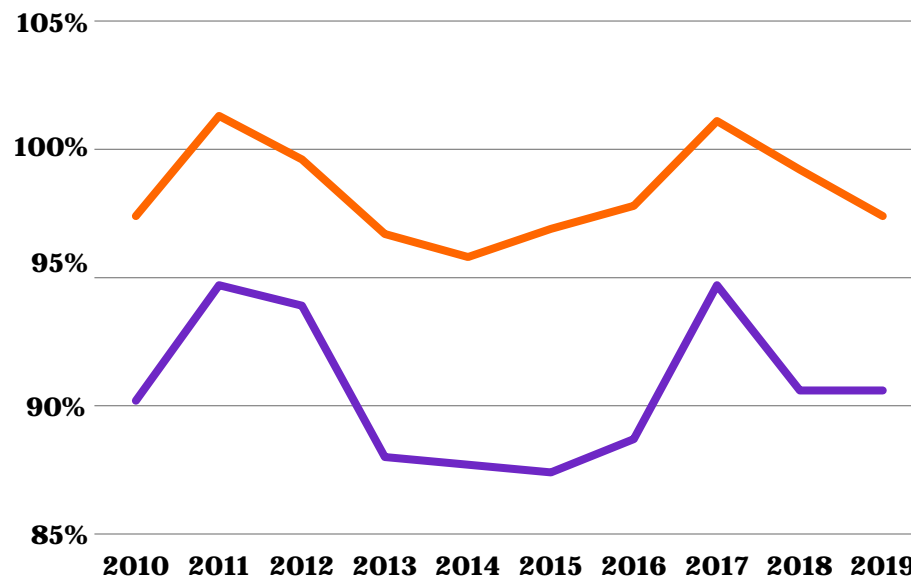
P&C Combined Ratio vs. Peers

The company's underwriting results have outperformed the average of North American and Global Peers over the last ten years (2010-2019).

		Averages			
		1 Year	3 Year	5 Year	10 Year
■	Peers ¹	97.4%	99.3%	98.5%	98.3%
■	Chubb	90.6%	92.0%	90.4%	90.7%

¹ Includes AIG, Allianz, AXA, CNA, HIG, QBE, RSA, TRV, XL and Zurich. XL's 2018 and 2019 results are for the AXA-XL division of AXA.

Source: SNL and company disclosures



Claims and Engineering

- Chubb's claim handling service is renowned for its quality, promptness and fairness
 - Deep technical knowledge and talent
 - Expertise and scale to handle claims of all sizes and complexity
 - Investment in technology and innovation to improve claim outcomes and enhance ease of doing business for customers and distribution partners
- Industry-leading risk engineering services with more than 400 risk engineers worldwide who help companies anticipate and minimize costly exposures
 - Extensive technical expertise and business acumen
 - Trusted guidance and customized risk management programs
 - Web-based platform and online library of risk management resources to help clients stay ahead of risk
- Loss prevention solutions from personal risk services consultants who have proven expertise in residential architectural and interior design, historic home preservation, security, fire protection and collections management

Proven Insurance Leadership

- Chubb’s top leaders have built their entire careers in insurance and managed their business lines through a variety of insurance cycles and economic conditions.



Evan Greenberg

*Chairman & Chief Executive Officer
Chubb Limited/Chubb Group*

- Over 40 years of insurance experience
- Joined the company in 2001



John Keogh

*Executive Vice Chairman, Chubb Limited/Chubb Group;
Chief Operating Officer*

- Over 30 years of insurance experience
- Joined the company in 2006



John Lupica

*Vice Chairman, Chubb Group;
President, North America Major Accounts and Specialty Insurance*

- Over 30 years of insurance experience
- Joined the company in 2000



Paul Krump

*Executive Vice President, Chubb Group;
President, North America Commercial and Personal Insurance*

- Over 35 years of insurance experience
- Joined the company in 1982



Juan Luis Ortega

*Executive Vice President, Chubb Group;
President, Overseas General Insurance*

- Over 20 years of insurance experience
- Joined the company in 1999



Joe Vasquez

*Senior Vice President, Chubb Group;
Global Accident & Health;
President, Combined Insurance*

- Nearly 30 years of insurance experience
- Joined the company in 2000



Russell Bundschuh

*Senior Vice President, Chubb Group;
President, Chubb Life*

- Over 15 years of insurance experience
- Joined the company in 2010

Financial Ratings and Balance Sheet Strength

- Chubb is highly rated by the rating agencies for financial strength.
- The company manages risk on both sides of its balance sheet by maintaining underwriting discipline, managing exposure accumulations and investing assets conservatively.
- Chubb's total capital position is \$70.5 billion.
- Net loss reserves, which back our policyholder commitments, total \$47.5 billion.

Rating Agency as of 12/18/19	Financial Strength Rating	Outlook
S&P	AA	Stable
AM Best	A++	Stable
Fitch	AA	Stable
Moody's	Aa3	Positive

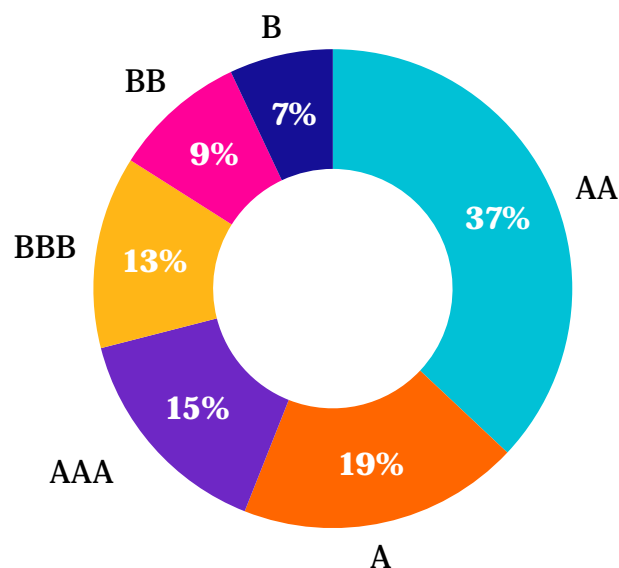
Balance Sheet Highlights \$ in billions	12/31/19
Total Assets	\$176.9
Total Investments	109.2
Net Loss Reserves	47.5
Total Debt	15.2
Shareholders' Equity	55.3
Total Capital	70.5

Conservative Investment Philosophy

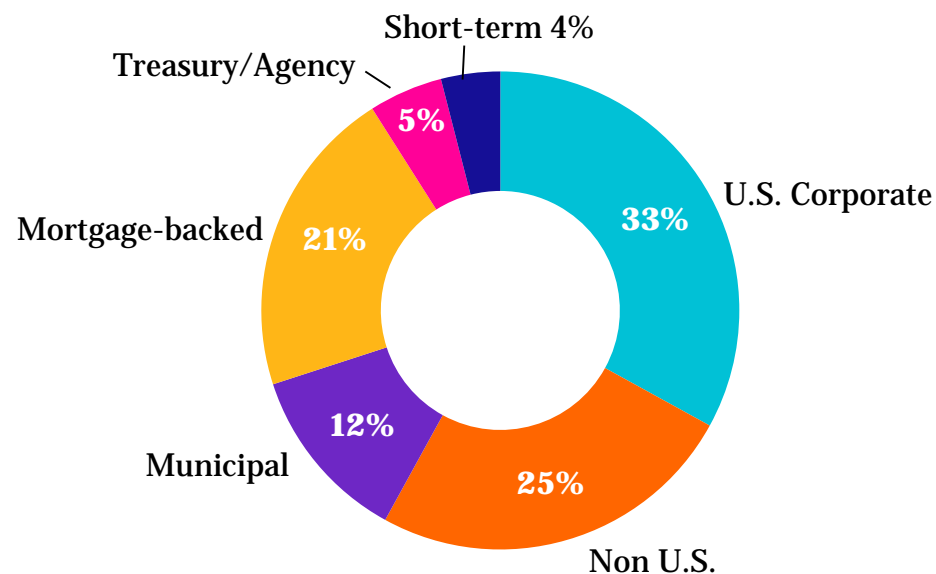
- 94% of Chubb's investment portfolio is in fixed income securities, with an average credit quality of A (S&P) and Aa (Moody's) and a duration of about four years.
- The portfolio's asset allocation is well diversified across issuers, geographies and sectors.

\$102.8 Billion Fixed Income Investment Portfolio (As of December 31, 2019)

Credit Quality



Asset Allocation



Citizenship at Chubb

Philanthropy

Chubb recognizes its responsibility to assist less fortunate individuals and communities in achieving and sustaining productive and healthy lives in geographic areas where the company operates. The company's philanthropy is funded principally through the Chubb Charitable Foundation. The Foundation addresses actionable problems and contributes to helping alleviate poverty, improve the health of at-risk populations, provide access to quality education and protect the environment. In the last 10 years, the company has contributed more than \$100 million to the Foundation.

Chubb Rule of Law Fund

As a corporate citizen, Chubb recognizes the rule of law as the foundation of a liberal world order that the company embraces as essential to the proper functioning of markets and the protection of personal freedoms. Through the Chubb Rule of Law Fund, a unique corporate initiative, we support projects around the world that promote the preservation and advancement of the rule of law. Since it was founded in 2008, the Fund has supported more than 50 projects in 50 countries focused on improving access to justice, strengthening courts, fighting corruption and creating the conditions of security and freedom in which our customers, employees and fellow citizens can thrive.

Environment

Chubb recognizes the reality of climate change and the substantial impact of human activity on our planet. Our environmental activities reflect our desire to do our part as a steward of the Earth. Through our Foundation, we support important environmental projects, including the protection of biodiversity and saving land. In 2019, we established new science-based greenhouse gas (GHG) emissions reduction goals as well as adopted a new policy concerning coal-related underwriting and investment. From 2015 to 2018, Chubb has reduced its absolute global GHG emissions by 21%. In 2019, the company earned a score of B on the CDP's climate change program ranking.

Diversity & Inclusion

At Chubb, we recognize our responsibility to ensure opportunity within our own organization, where we foster a diverse and inclusive meritocracy. We can't succeed unless we give everyone the opportunity to thrive and advance in our company, and we hold our leaders accountable for improving the advancement of women and people of all races, nationalities and religions around the globe. The company's extensive efforts in this area include mentorships, affinity groups, diversity awareness training, management development programs, and mandating diverse slates in recruiting and promotion.

For more information about Chubb's Citizenship initiatives, please visit [About Us on chubb.com](https://www.chubb.com).