

# Last Mile Optimization

## FedEx Express Service



## Business Delivery



## Residential Delivery

First Overnight	Express	Express
Priority Overnight	Express	Express
Standard Overnight	Express	Ground*
2Day	Express	Ground*
Express Saver	Express	Ground*
International Priority	Express	Express
International Economy	Express	Ground*



Limited to day-definite residential FedEx Express shipments that can be transferred to and delivered by FedEx Ground to meet the service commitment. Last mile optimization will be implemented in phases.

**Other Exclusions:** Dangerous Goods, Hold At Location, Delivery Signature Options, Pharmaceutical Products, Alcohol Shipments, Lithium Batteries, FedEx 2Day A.M. and Saturday Service are excluded.

## Flexing Our Networks for E-commerce

FedEx is flexing our networks to put the right package in the right network at the right cost to serve.

FedEx Express will contract with FedEx Ground for the transport and delivery of select day-definite, residential Express shipments. Packages will be sorted based on a special code on the label and handed off to FedEx Ground to make the last mile delivery.

This **last mile optimization** is Operational Excellence in action.

A FedEx Express package will move to the FedEx Ground network if:



delivering to a U.S. residence



able to meet original delivery date



the local FXG network can support it



transfer occurs in evening/night