

**The Following information regarding this incident has been reported:**

**Reporting Date:** 11/16/2020 2:46:29 PM

**Incident Date:** 10/26/2020 @ 7:20 a.m.

**Reported By:** [Redacted]

**Utility Name:** PG&E

**Phone Number:** [Redacted]

**Email Address:** [Redacted]

**Incident Location:** Pickford Way Hayward, Alameda

**Reasons For Reporting:**

- Fatalities? No (Utility: , Others: )
- Names of Fatalities:
- Injuries? (Utility: , Others: )
- Names of Injured:
- Damage? Yes (Utility: , Others: )
- Interruption? (Total Customers: , Total Hours: )
- Operator Judgement? No
- Media Coverage? No

**Cause of Incident:** Unknown (Other Cause: )

**Agencies on Scene:** Fire,

**Facilities Affected:**

- Utilities Facilities: Castro Valley 1102
- Voltage (KV): 12kv
- Customer's Facilities:

**DigIn Information:**

- Excavator Name:
- Contact:
- Phone: (\_\_\_\_)\_\_\_\_-\_\_\_\_

**Incident Recovery:**

- On Scene Date & Time: @ 00:00 a.m.
- Service Restored: @ 00:00 a.m.

**Summary:** On November 16, 2020 PG&E reviewed a claim from a law firm representing a customer's insurance company. The notification alleges that on October 26, 2020 at approximately 0720 hours, downed PG&E conductors caused a fire at a residence on Pickford Way in Hayward. The location is served by the Castro Valley 1102 Distribution Circuit. Upon further communication with the law firm, damages are expected to exceed \$50,000. There are no known injuries or fatalities. PG&E is reporting this incident under the Property Damage criterion. This information is preliminary.