

The Following information regarding this incident has been reported:

Reporting Date: 7/14/2023 1:01:40 PM

Incident Date: 11/26/2021 @ 4:50 p.m.

Reported By: [Redacted]

Utility Name: PG&E

Phone Number: [Redacted]

Email Address: [Redacted]

Incident Location: Serge Avenue and Elmwood Drive San Jose, Santa Clara

Reasons For Reporting:

- Fatalities? No (Utility: , Others:)
- Names of Fatalities:
- Injuries? (Utility: , Others:)
- Names of Injured:
- Damage? Yes (Utility: , Others:)
- Interruption? (Total Customers: , Total Hours:)
- Operator Judgement? No
- Media Coverage? No

Cause of Incident: Falling Branch (Other Cause:)

Agencies on Scene:

Facilities Affected:

- Utilities Facilities: Saratoga 1108
- Voltage (KV): 12
- Customer's Facilities:

DigIn Information:

- Excavator Name:
- Contact:
- Phone: (____)____-____

Incident Recovery:

- On Scene Date & Time: @ 00:00 a.m.
- Service Restored: @ 00:00 a.m.

Summary: CPUC PG&E Electric Incident EI211126B - On November 26, 2021, at 1650 hours, PG&E was received calls of lights flickering and surge protectors popping in the area of, Ashland Way and Elmwood Drive, San Jose of Santa Clara County, a non HFTD. The area is served by the Saratoga 1108 12kV overhead distribution circuit. On July 12, 2023, PG&E received a subrogation demand for damages exceeding \$50,000. The claim alleges that on November 26, 2021, the customer experienced unbalanced voltage resulting in a structure fire. This incident is being reported under the property damage criterion. This information is preliminary.