

**The Following information regarding this incident has been reported:**

**Reporting Date:** 12/30/2020 4:02:34 PM

**Incident Date:** 10/26/2020 @ 5:00 a.m.

**Reported By:** [Redacted]

**Utility Name:** PG&E

**Phone Number:** [Redacted]

**Email Address:** [Redacted]

**Incident Location:** Cottonwood Ave and Orange Ave South San Francisco, San Mateo

**Reasons For Reporting:**

- Fatalities? No (Utility: , Others: )
- Names of Fatalities:
- Injuries? (Utility: , Others: )
- Names of Injured:
- Damage? Yes (Utility: , Others: Garage)
- Interruption? (Total Customers: 1, Total Hours: )
- Operator Judgement? No
- Media Coverage? No

**Cause of Incident:** Other (Other Cause: failed neutral)

**Agencies on Scene:** Fire,

**Facilities Affected:**

- Utilities Facilities:
- Voltage (KV):
- Customer's Facilities: Garage

**DigIn Information:**

- Excavator Name:
- Contact:
- Phone: (\_\_\_\_)\_\_\_\_-\_\_\_\_

**Incident Recovery:**

- On Scene Date & Time: @ 00:00 a.m.
- Service Restored: @ 00:00 a.m.

**Summary:** CPUC Electrical Incident, Property Damage. On October 26, 2020 around 05:00 hours, a Fire Department called PG&E requesting to de-energize a customer near Cottonwood Ave and Orange Ave in South San Francisco due a structure fire. This area is served by circuit 0225711074 and the outage impacted 1 customer. On December 17th, 2020, PG&E received a claim from an insurance company. The claim alleges that the fire was due to PG&E equipment and is estimated to be over \$100,000. This information is preliminary.