

	3 months ended		Year to date	
Electric Sales (in millions kWh)	6/30/2002	6/30/2001	6/30/2002	6/30/2001
Residential	6,254	6,172	13,276	13,325
Commercial	7,648	7,684	15,105	15,135
Industrial	3,655	4,095	7,266	8,096
Agricultural	1,192	1,165	1,654	1,685
Street lighting, public authority & railroads	162	131	307	240
Other electric utilities	1	73	1	153
Sales from Energy Deliveries (1)	18,912	19,320	37,608	38,634
Total Electric Customers (2)			4,777,645	4,718,201
Bundled Gas Sales (in MMDTh) (3)				
Residential	42	35	130	125
Commercial	15	17	42	41
Industrial	0	0	0	1
Total Bundled Gas Sales	57	52	172	167
Total Transportation Only	111	135	226	270
Total Gas Sales	168	187	398	437
Total Gas Customers (2)			3,957,023	3,908,523
Sources of Electric Energy (in millions kWh) Utility Generation Nuclear Hydro (net) Fossil	3,782 2,214 186	3,931 2,032 285	8,395 4,683 393	8,593 3,878 686
Total Utility Generation	6,182	6,248	13,471	13,157
Purchased Power Qualifying Facilities Irrigation Districts Other purchased power (4) Total Purchased Power	5,105 1,215 950 7,270	4,193 758 692 5,643	10,371 2,009 1,992 14,372	8,484 1,116 4,827 14,427
Delivery from DWR (5)	3,618	11,649	7,743	16,580
Delivery to Direct Access Customers	2,321	222	3,805	1,643
Other (including energy loss)	(478)	(4,442)	(1,783)	(7,173)
Total Electric Energy Delivered	18,912	19,320	37,608	38,634
<u>Diablo Canyon Performance</u> Overall capacity factors (including refuelings) Refueling outage period Refueling outage duration (days)	80% 4/28-5/28 30.3	83% 4/28-5/28 29.5	89% 4/28-5/28 30.3	91% 4/28-5/28 29.5

⁽¹⁾ Includes a billing adjustment of 1,171 GWh.

⁽²⁾ Customers reported as number of active accounts. In last quarter's report, customers were calculated as 12-month average billing count.

⁽³⁾ Gas sales in million of DecaTherms reflecting tariff terms. Converting from MCF to MMDTh depends on heating value of the gas, for the reporting period: MMDTh = MCF*1.018/(1,000,000)

⁽⁴⁾ Energy via the California Power Exchange, ISO, bilateral contracts, and other Interchange Power.

⁽⁵⁾ In 2002, pursuant to the CPUC's May 16, 2002 order, the Utility changed the method under which it records GWh provided by the DWR DWR from a delivered load basis to a billed load basis.