



# Pacific Gas and Electric Company

	3 months ended	
	3/31/2003	3/31/2002
<b>Electric Sales (in millions kWh)</b>		
Residential	7,194	7,022
Commercial	7,239	7,457
Industrial	3,543	3,611
Agricultural	475	462
Public street and highway lighting	141	145
Other electric utilities	51	-
<b>Sales from Energy Deliveries</b>	<b>18,643</b>	<b>18,697</b>
<b>Total Electric Customers (1)</b>	<b>4,883,841</b>	<b>4,729,364</b>
<b>Bundled Gas Sales (in MMDTh) (2)</b>		
Residential	80	88
Commercial	27	27
Industrial	-	-
<b>Total Bundled Gas Sales</b>	<b>107</b>	<b>115</b>
<b>Total Transportation Only</b>	<b>124</b>	<b>115</b>
<b>Total Gas Sales</b>	<b>231</b>	<b>230</b>
<b>Total Gas Customers (1)</b>	<b>4,045,690</b>	<b>3,923,027</b>
<b>Sources of Electric Energy (in millions kWh)</b>		
Utility Generation		
Nuclear	3,266	4,613
Hydro (net)	2,933	2,469
Fossil	159	207
<b>Total Utility Generation</b>	<b>6,358</b>	<b>7,289</b>
Purchased Power		
Qualifying Facilities	4,543	5,266
Irrigation Districts	1,038	794
Other purchased power (3)	1,771	1,042
<b>Total Purchased Power</b>	<b>7,352</b>	<b>7,102</b>
Delivery from DWR	6,598	4,125
Delivery to Direct Access Customers	2,318	1,996
Other (includes energy loss)	(3,983)	(1,816)
<b>Total Electric Energy Delivered</b>	<b>18,643</b>	<b>18,696</b>
<b>Diablo Canyon Performance</b>		
Overall capacity factors (including refuelings)	70%	98%
Refueling outage period	2/3/03-3/26/03	-
Refueling outage duration (days)	51 days	-

(1) Customers reported as number of active service agreements. The Utility implemented a new customer information system in Q4 of 2002, whereby the number of "customers" for Q1 03 is not comparable to the number of "customers" for Q1 02.

(2) The Q1 02 bundled gas sales were reported in millions of MCF, they were converted from MCF to MMDth in this report.  
For the reporting period: MMDTH = MCF \*1.108/(1,000,000)

(3) Energy via California Power Exchange, ISO, bilateral contracts, DWR Renewable power, and other Interchange Power.