

2023 INVESTOR DAY

Investing in California's Prosperity

May 24, 2023

Forward Looking Statements



This presentation contains statements regarding PG&E Corporation's and Pacific Gas and Electric Company's (the "Utility") future performance, including expectations, objectives, and forecasts about operating results (including 2023 and 2024 non-GAAP core earnings), rate base growth, capital investment, operating cashflow, waste elimination, wildfire risk mitigation, and regulatory developments. These statements and other statements that are not purely historical constitute forward-looking statements that are necessarily subject to various risks and uncertainties. Actual results may differ materially from those described in forward-looking statements. PG&E Corporation and the Utility are not able to predict all the factors that may affect future results. Factors that could cause actual results to differ materially include, but are not limited to, risks and uncertainties associated with:

- wildfires that have occurred in the Utility's territory, including the extent of the Utility's liability in connection with the 2019 Kincade fire, the 2020 Zogg fire (including the outcome of the criminal charges filed in connection with the 2020 Zogg fire), the 2021 Dixie fire, the 2022 Mosquito fire, and future wildfires;
- the Utility's ability to recover wildfire-related costs, including costs for the 2021 Dixie fire, from the Wildfire Fund (including the Utility's maintenance of a valid safety certificate and whether the Wildfire Fund has sufficient remaining funds) and through the WEMA and FERC TO rate cases; and the timing of insurance recoveries;
- the Utility's implementation of its wildfire mitigation programs, including PSPS, EPSS, situational awareness and response, the undergrounding initiative, and the programs' effectiveness;
- the Utility's ability to safely and reliably operate, maintain, construct, and decommission its facilities;
- changes in the electric power and gas industries driven by technological advancements and a decarbonized economy;
- a cyber incident, cyber security breach, severe natural event, or physical attack;
- severe weather conditions, extended drought, and climate change, particularly their impact on the likelihood and severity of wildfires;
- the impact of legislative and regulatory developments, including those regarding wildfires, the environment, California's clean energy goals, the nuclear industry, extended operations at Diablo Canyon nuclear power plant, regulation of utilities' transactions with their affiliates, municipalization, privacy, and taxes;
- the timing and outcome of FERC and CPUC proceedings, including regarding ratemaking, cost recovery, and the application to transfer non-nuclear generation assets;
- the outcome of self-reports, investigations or other enforcement actions;
- PG&E Corporation and the Utility's substantial indebtedness, which may adversely affect their financial health and limit their operating flexibility;
- the ability of PG&E Corporation and the Utility to finance through securitization up to \$1.385 billion of remaining fire risk mitigation capital expenditures that were or will be incurred by the Utility;
- the timing and outcome of PG&E Corporation's and the Utility's litigation, including unresolved claims from the Chapter 11 proceedings, securities class action claims, wildfire-related litigation, and appeals of the Confirmation Order;
- future substantial sales of shares of common stock of PG&E Corporation by existing shareholders, including the Fire Victim Trust;
- the Utility's ability to control operating costs, timely recover costs through rates, and achieve projected savings and the extent of excess unrecoverable costs;
- the tax treatment of certain assets and liabilities, including whether PG&E Corporation or the Utility undergoes an "ownership change" that limits certain tax attributes;
- the impact of growing distributed and renewable generation resources, and changing customer demand for its natural gas and electric services; and
- the other factors disclosed in PG&E Corporation and the Utility's joint annual report on Form 10-K for the year ended December 31, 2022, their joint quarterly report on Form 10-Q for the quarter ended March 31, 2023 (the "Form 10-Q") and other reports filed with the SEC, which are available on PG&E Corporation's website at www.pgecorp.com and on the SEC website at www.sec.gov.

Undefined, capitalized terms have the meanings set forth in the Form 10-Q. Unless otherwise indicated, the statements in this presentation are made as of May 24, 2023. PG&E Corporation and the Utility undertake no obligation to update information contained herein. This presentation was attached to PG&E Corporation and the Utility's joint current report on Form 8-K that was furnished to the SEC on May 24, 2023 and is also available on PG&E Corporation's website at www.pgecorp.com.

PG&E Senior Executive Team...





Patti Poppe CEO PG&E Corporation

Former President and CEO CMS Energy

16 years utility experience

16 years automotive experience



Sumeet Singh
EVP, Operations & Chief
Operating Officer
20 years of utility experience
including: Chief Safety and
Risk Officer at PG&E



Jason Glickman
EVP, Engineering,
Planning & Strategy
21 years industry experience
including: Partner & Global Head
of Utilities and Renewables at
Bain & Company



Carla Peterman
EVP, Corporate Affairs
20 years industry
experience
including: SVP Strategy
and Regulatory Affairs at
SCE



Carolyn Burke
EVP, Chief Financial Officer
25 years industry experience
including: EVP and CFO at Chevron
Phillips Chemical Company and EVP
Strategy at Dynegy



Julius Cox
EVP, People, Shared
Services & Supply Chain
21 years industry experience



John Simon

EVP, General Counsel and Chief
Ethics & Compliance Officer

16 years industry experience



Marlene Santos
EVP, Chief
Customer Officer
40 years industry experience



Ajay Waghray
SVP, Chief
Information Officer
31 years industry experience

Investing In California's Prosperity...





- **Physical Risk Reduction**
- Financial Risk Mitigation
- Sector Leading Rate Base Growth
- **Performance Playbook**
- Simple, Affordable Model
- Regulatory and Stakeholder Support

A Better PG&E Today...



Sumeet Singh EVP, Operations and Chief Operating Officer



Mitigating Physical Risk Today

Carolyn Burke EVP, Chief Financial Officer



Mitigating Financial Risk For Customers and Investors

Marlene Santos EVP, Chief Customer Officer



Lean Operating System and Waste Elimination

Carla Peterman EVP, Corporate Affairs



Earning Trust

Operational Mitigations Build on Existing Layers of Protection...



90% reduction in wildfire risk from PG&E equipment¹



reduction in wildfire risk from PG&E equipment in 2023¹



New or expanded measures in 2023:

- **Mathematical Description**Downed Conductor Detection
- ✓ Partial Voltage Force Out
- Transmission Operational Controls
- Transmission Pole Clearing

State-of-the-Art Tools...





Gridware Piloting

Identifies faults not detectable with traditional tools

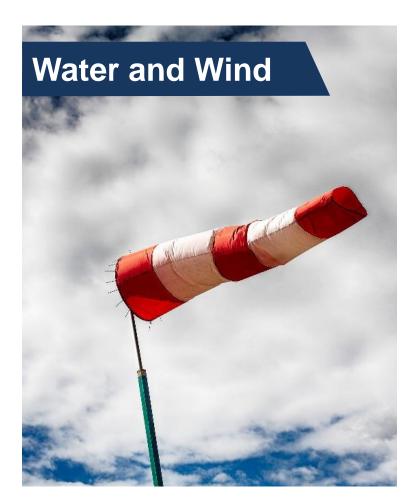


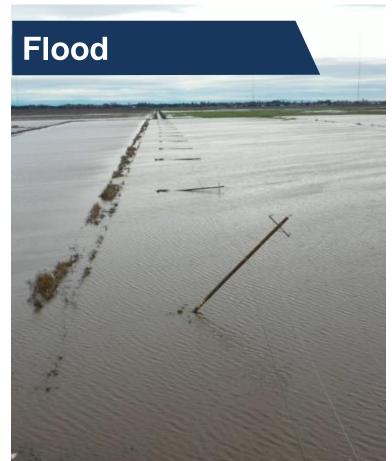
Early Fault Detection and Distribution Fault Anticipation

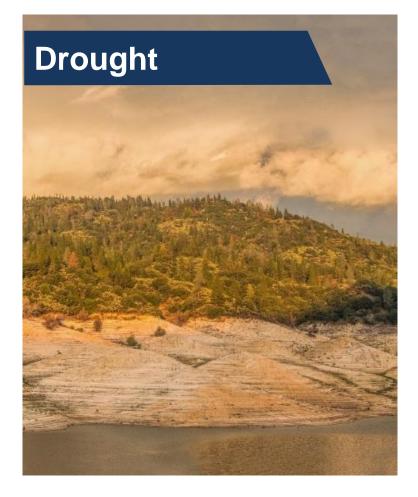
Detect hazards before a fault occurs

We Are Prepared For Various Weather Conditions...



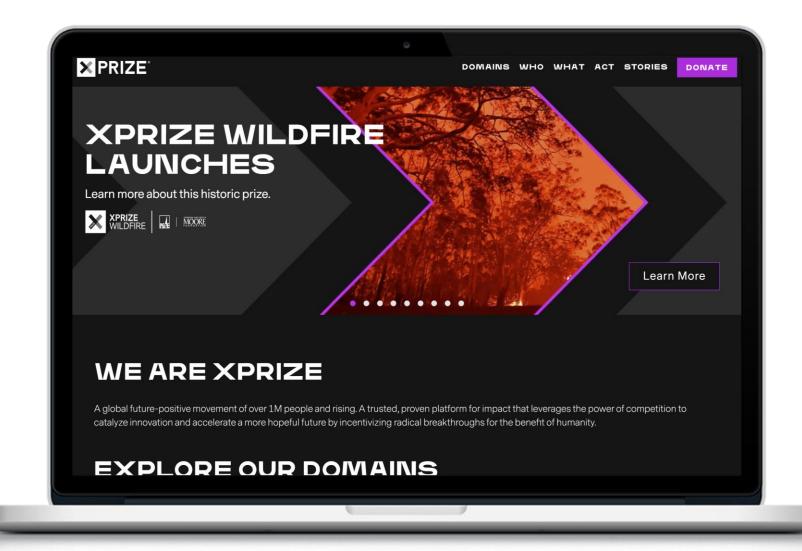






Strategic Partnerships Accelerate Innovation...





Partnerships With State and Local Stakeholders...





Brian Rice President, California Professional Firefighters

Key Messages...



This year's efforts will increase wildfire risk reduction to¹





PG&E is prepared to mitigate the wildfire risk from various weather conditions



Investments in innovative strategies and platforms, globally, will further mitigate wildfire risk



Partnerships with state and local stakeholders will continue to mitigate wildfire risk



State-of-the-art tools will continue to build on existing wildfire safety layers of protection

A Better PG&E Today...



Sumeet Singh EVP, Operations and Chief Operating Officer



Mitigating Physical Risk Today

Carolyn Burke EVP, Chief Financial Officer



Mitigating Financial Risk For Customers AND Investors

Marlene Santos EVP, Chief Customer Officer



Lean Operating System and Waste Elimination

Carla Peterman EVP, Corporate Affairs



Earning Trust

Early Assessment...





Triple Bottom Line

- People
- Planet
- Prosperity



Performance Playbook

- Lean
- Breakthrough



Customer AND Investor Focus

- Consistent Performance
- Major Shift at PG&E

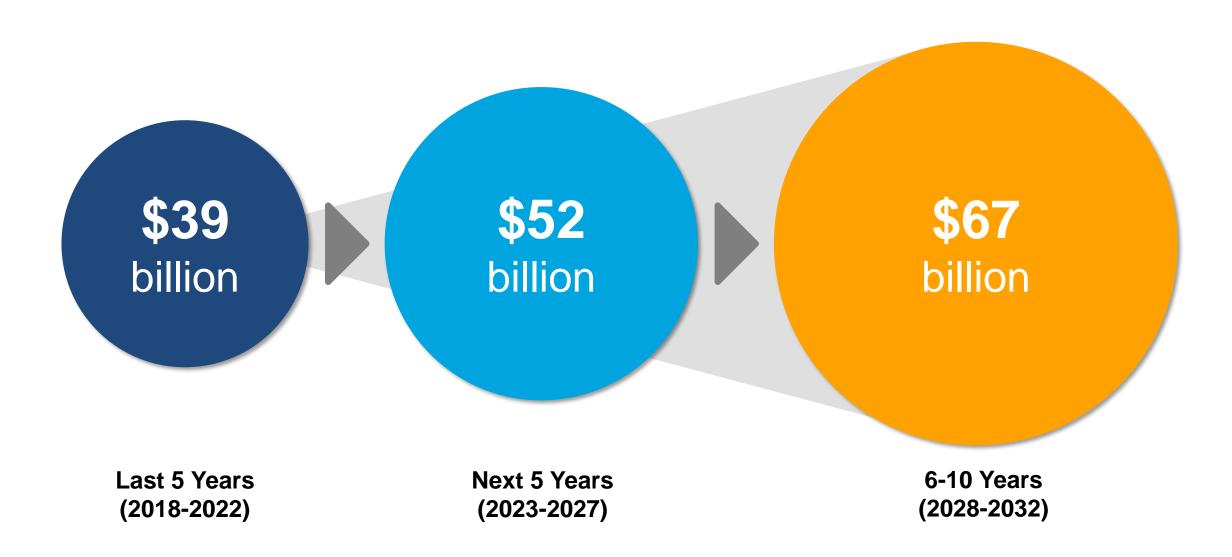
Constructive California Regulation

- Decoupling
- Four Year GRC
- Three Year CoC
- Test Year

Strong leadership alignment

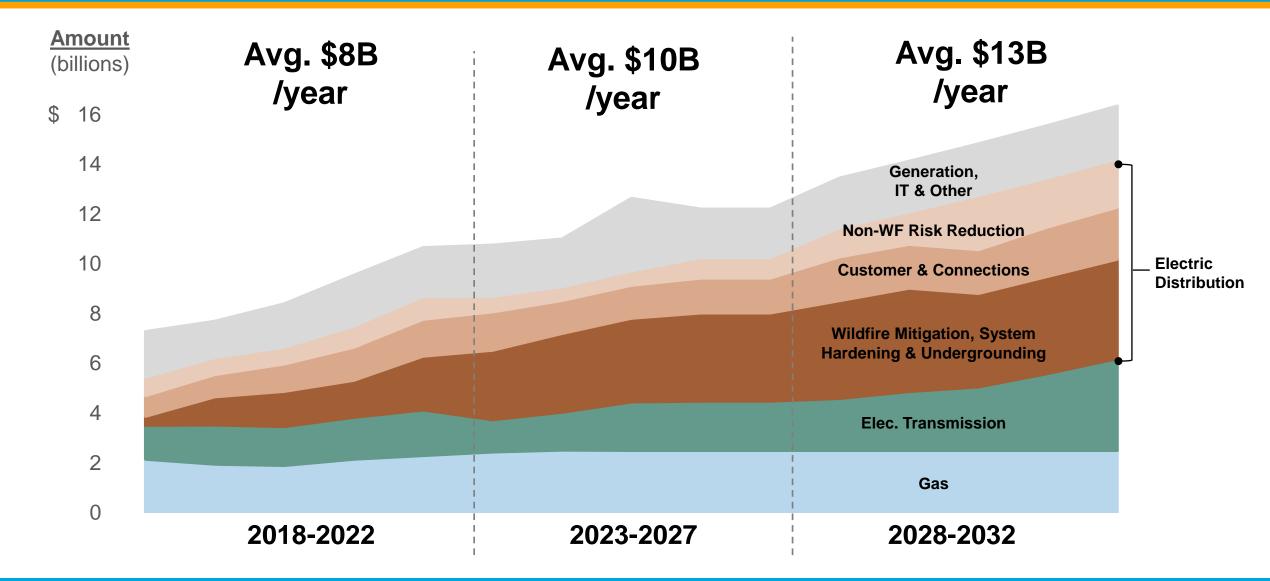
Investment Drives Safety and Performance...





Customer Investment Grows...





Benefits of Investment...





Safety



Wildfire Risk Reduction



Reliability Improvements



Customer Capacity



Productivity, Eliminating Waste



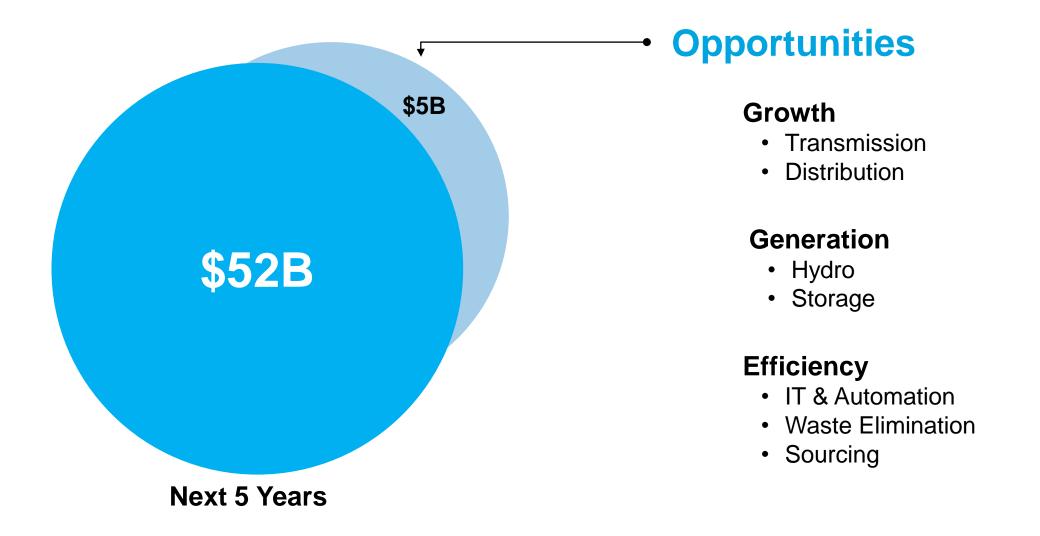
De-Carbonization and Electrification



California Prosperity

Substantial Incremental Opportunities...





Simple, Affordable Model...



MODEL¹

OPPORTUNITIES

Customer Capital Investment ~9%

Offsets

-O&M cost reduction (non-fuel) ²	2%	

-Electric load growth ³	1% - 3%
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-Other (including efficient financing)4

Subtotal <u>5% - 7%</u>

Customer Impacts: At or Below Assumed Inflation

<u> 2% - 4%</u>

2%

Examples of O&M Cost Reductions (Non-Fuel)

	2022 Actual	2023 Plan	Long-Term Plan
Good Business Decision	(millions)	(millions)	(millions)
- Attrition	\$ 25	\$ 25	\$ 25
- Efficiencies & Insurance	270	200	50
- Capital Conversion	100	50	25
- Automation	5	15	30
Savings Through Lean			
 Planning & Execution Improvements 	45	100	150
Net Cost Increases	<u>(115)</u>	<u>(190)</u>	<u>(80)</u>
Net Savings	\$ <u>330</u>	\$ <u>200</u>	\$ <u>200</u>
Percent Savings (Fast Start)	£3% }	2%	2%

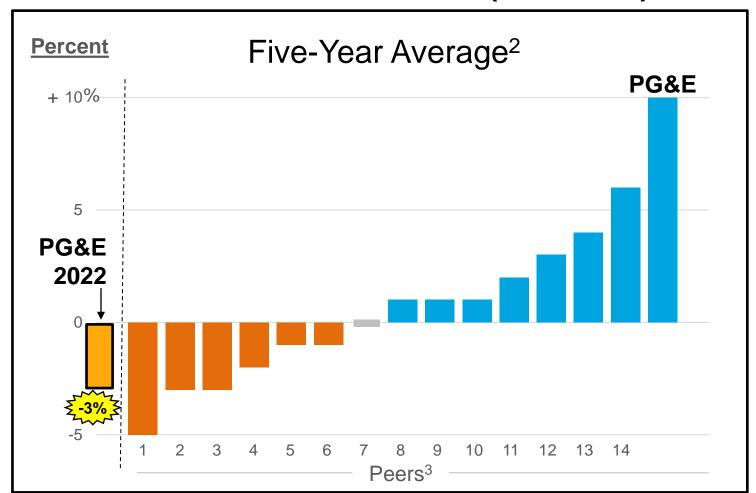
Efficient Financing

Sale of Minority Interest in Pacific Generation LLC

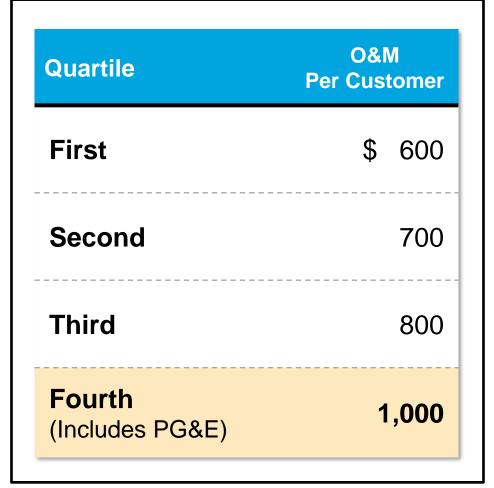
Improving O&M Performance...



Non-Fuel O&M Increase (Decrease)¹

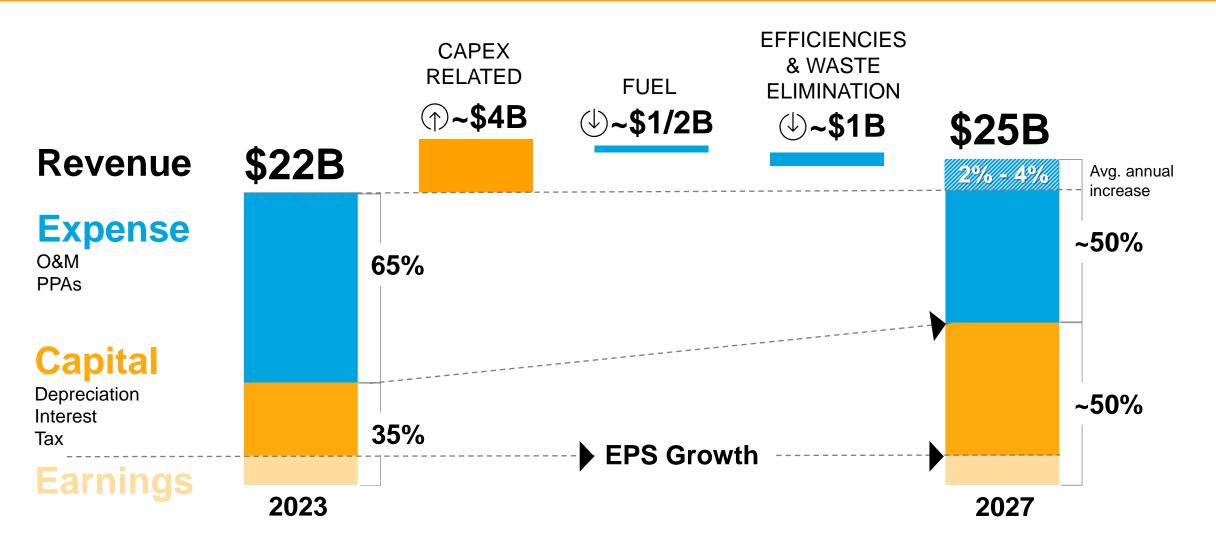


Non-Fuel O&M per Customer⁴



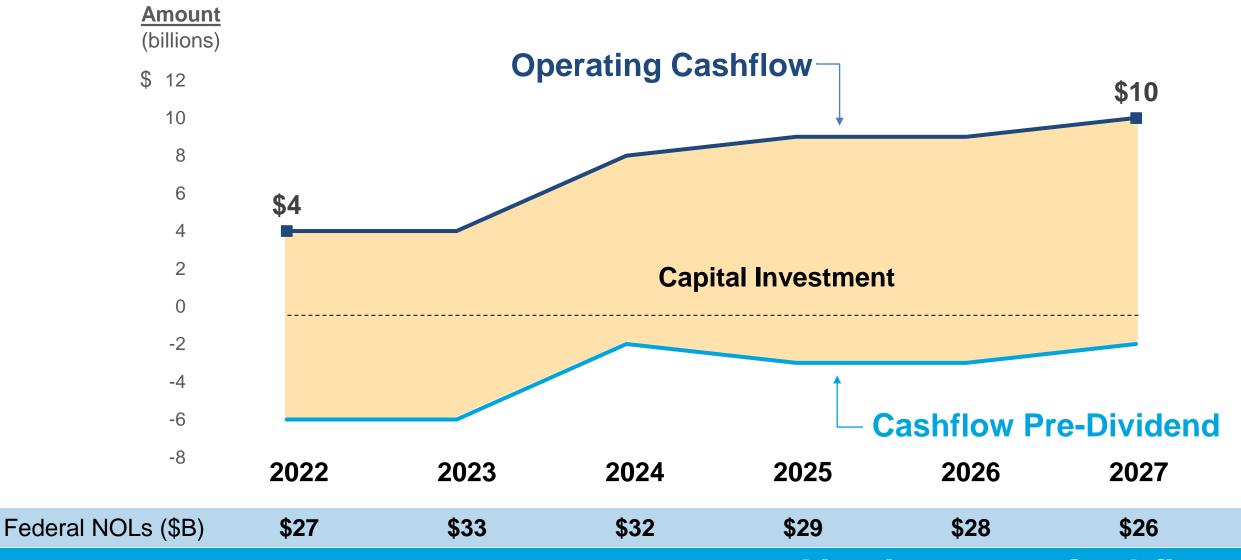
Plan Creates Significant Opportunity...





Capital Investment...





Value Proposition...



Value Proposition

Growing Customer Capital Investment Provides

- Important Customer Benefits
- Consistent, Premier EPS¹ Growth
- Cash Flow Improvement

Affordable

- Industry-Leading Cost Reduction
- **Load Growth**

Takeaways



Executing Customer Investment

Peer leading; no "BIG" bets



Delivering Affordably



Reducing Risk (minimizing exposure)



Constructive California Regulation



Delivering Premium EPS¹ Growth

"We ride the roller coaster, so you don't have to"

A Better PG&E Today...



Sumeet Singh EVP, Operations and Chief Operating Officer



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Carolyn Burke EVP, Chief Financial Officer



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Lean Operating System and Waste Elimination

Carla Peterman EVP, Corporate Affairs



Earning Trust

Lean: Driving Business Performance For Global Leaders...





Developed by Toyota



Popularized worldwide



Delivers value to customers by eliminating waste and low-value work



Significant improvements in quality and safety



Value Stream Mapping eliminated waste across entire production process



Reduced waste by tracking the exact amount of coffee beans used in each cup of coffee



Optimized supply chain, resulting in reduced costs

The Lean Playbook at PG&E...





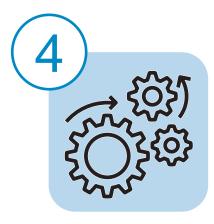
Visual Management



Operating Reviews



Problem Solving



Standard Work



Elimination

Lean In Action At PG&E...







CUSTOMER SATISFACTION Customer Satisfaction Score (CSS) Overa Overall composite score of customer satisfaction S. Sheldrick

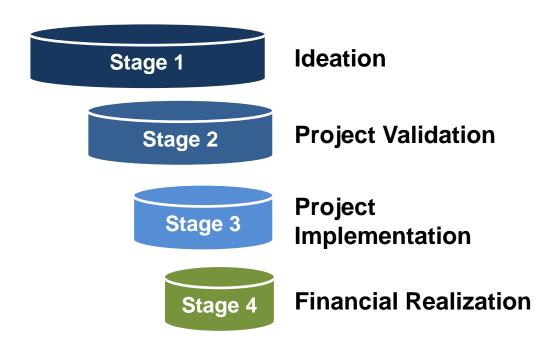
Lean Play 5: Waste Elimination...



Consistent methodology and tools to identify, size and eliminate waste



Project Pipeline



>225 Projects

Key 2023 Projects Eliminating Waste...



Joe Forline **SVP**, Gas Operations



Gas Operations

Christine Cowsert SVP, Gas Engineering



New Customer Connections

Peter Kenny SVP, Major Infrastructure Delivery

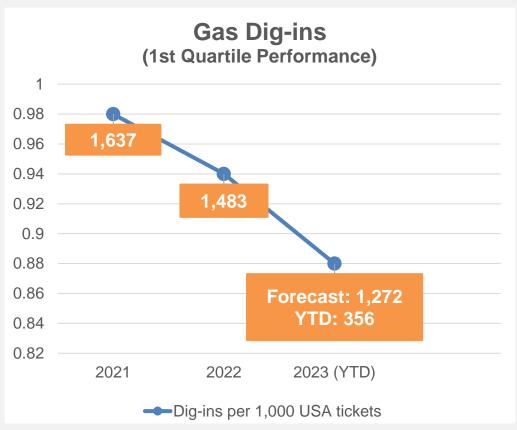


Undergrounding and Vegetation Management

Lean Enabling 22% Reduction In Gas Pipeline Dig-ins...











Simple Problem Solving and Standard Work

Key 2023 Projects Eliminating Waste...



Joe Forline SVP, Gas Operations



Gas Operations

Christine Cowsert SVP, Gas Engineering



New Customer Connections

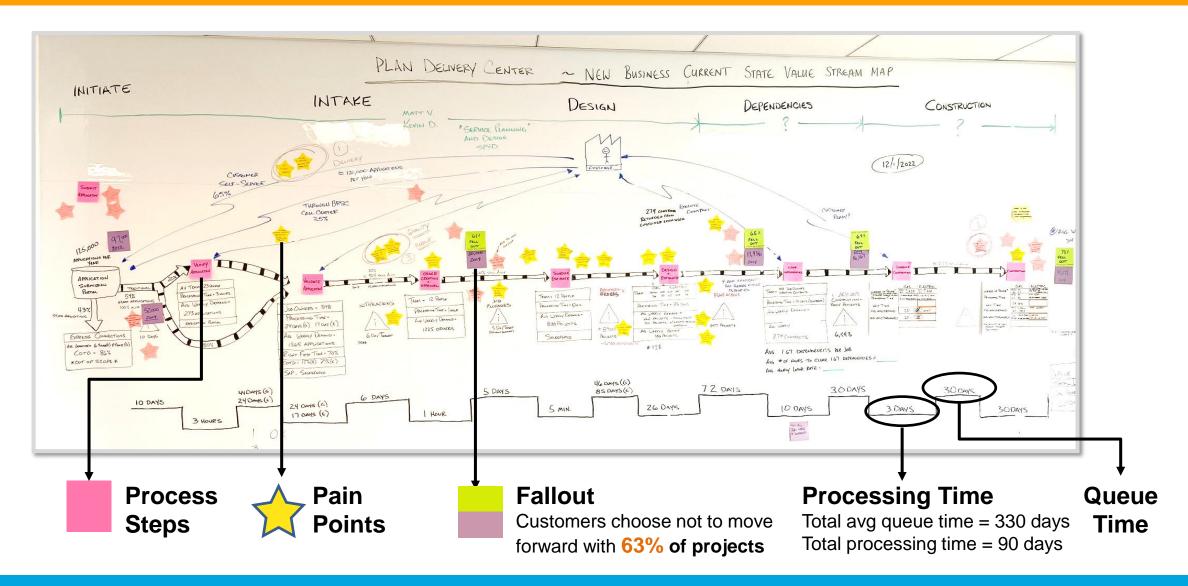
Peter Kenny SVP, Major Infrastructure Delivery



Undergrounding and Vegetation Management

Using Lean To Streamline New Customer Connections...





Lean Eliminates Waste In New Customer Connections...





Intake Phase

- Reduce waiting and over processing
- Implement standard work for project management
- Focus on shovelready projects



Design & **Estimating**

- Better utilize talent and reduce overtime
- Cut defects in design and approval process
- Reduce design work that won't be paid for



Overall Cycle Time

- Stop non-ready work before costly phases
- Partner with CBIA to improve cycle time
- Reduced queue by >1000 projects YTD

Key 2023 Projects Eliminating Waste...



Joe Forline SVP, Gas Operations



Gas Operations

Christine Cowsert SVP, Gas Engineering



New Customer Connections

Peter Kenny SVP, Major Infrastructure Delivery



Undergrounding and Vegetation Management

Vegetation Management Leverages Waste Elimination...



2023 Cost Reduction ~\$300M

Waste Elimination Examples

 24 prime contractors; several trips to each location



 14 prime contractors; work bundled by location

High use of Time & Expense contracts



Standardized unit-rate contracts

 Significant rework to meet quality standards



Meet quality standards the first time

Undergrounding Leverages Waste Elimination...



2023 Cost Reduction ~\$70M

Waste Elimination Examples

Concentrated contractor base



 Expanded use of internal workforce with contractor base with specialty skills

36" trench depth and 18" width



• 30" trench depth and 8" width

• Shorter cable runs, more boxes per mile



 Longer cable runs, fewer boxes per mile

Lean Is Growing And Maturing At PG&E...







Driving a culture of performance and continuous improvement



Improving the customer experience



Eliminating waste with 200+ projects identified



Enabling 2% annual O&M savings



Delivering on our simple affordable model

A Better PG&E Today...



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Earning Trust

Policymaker And Stakeholder Support...



Outcomes that benefit customers and investors provide long-term stability

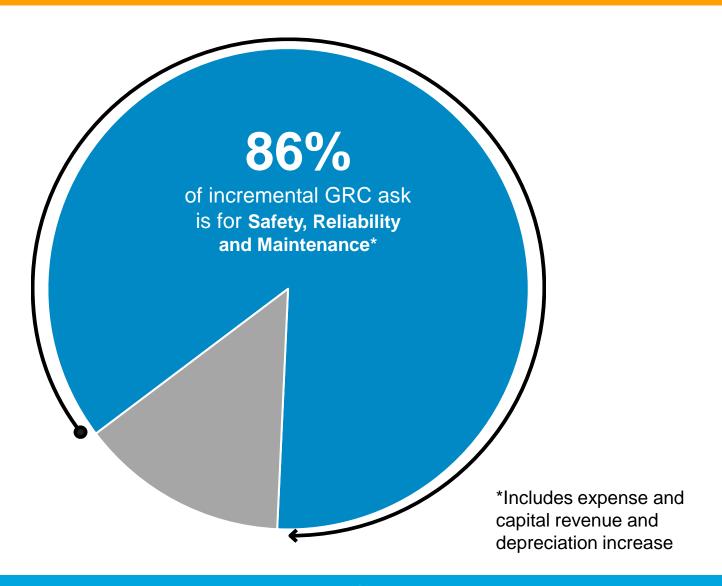






GRC Brings Further Certainty...





- GRC outcome will provide 4-year stability in core revenues to serve customers
- Revenues from final decision will be retroactive to January 2023
- Safety and reliability are at the core of this GRC and drive over **86%** of the request
- **Mechanisms for emergencies** continue to be available

Working Closely With Stakeholders...



Enabling Diablo Canyon Power Plant to Stay Open

for at least 5 years by advancing historic legislative and regulatory decisions

19.4% of the state's total annual clean energy

Facilitating Electrification and Customer Connections

through interconnection policies that streamline processes and funding

OVER THE LAST TWO YEARS 41% increase in EV **Fast Chargers**

Helping Customers

with arrearage relief, advancement of the climate credit, and support for fixed charges

OVER THE LAST TWO YEARS

653K customers helped across two state arrearage

relief programs

Total arrearage





Ann Patterson
Cabinet Secretary
Office of California Governor

Q&A Panel



Patti Poppe CEO



Sumeet Singh EVP, Operations and Chief **Operating Officer**



Carolyn Burke EVP, Chief Financial Officer



Marlene Santos EVP, Chief Customer Officer



Carla Peterman **EVP**, Corporate Affairs



Physical Risk Reduction













Appendix

Endnotes



Slide titles are hyperlinks

Slide 6: Operational Mitigations Build on Existing Layers of Protection

1. Based on a comparison in the Utility's GRC testimony of the wildfire risk score for a baseline risk level to a risk level reflecting the Utility's mitigation work. Risk scores are calculated using the scoring methodology established by the CPUC in the Safety Model Assessment Proceeding, which reflects the frequency with which various risks are expected to occur and the potential safety, reliability, and financial impacts of varying degrees of wildfire severity.

Slide 11: Key Messages

1. Based on a comparison in the Utility's GRC testimony of the wildfire risk score for a baseline risk level to a risk level reflecting the Utility's mitigation work. Risk scores are calculated using the scoring methodology established by the CPUC in the Safety Model Assessment Proceeding, which reflects the frequency with which various risks are expected to occur and the potential safety, reliability, and financial impacts of varying degrees of wildfire severity.

Slide 18: Simple, Affordable Model

- 1. These numbers are illustrative approximations.
- 2. The Utility's cost reduction strategies include increased efficiency and waste elimination driven by implementing the Lean operating system, improving its work management, identifying additional opportunities to improve its capital-to-expense ratio, and an improved organizational design. Factors that may cause the Utility's actual results to differ materially from its forecasts include whether the Utility can control its operating costs within the authorized levels of spending and timely recover its costs through rates; whether the Utility can achieve projected savings; the extent to which the Utility incurs unrecoverable costs that are higher than the forecasts of such costs; and changes in cost forecasts or the scope and timing of planned work resulting from changes in customer demand for electricity and natural gas or other reasons.
- 3. Expected drivers of forecasted electric load growth include electrification and electric vehicle adoption.
- 4. Factors that may cause the Utility's actual results to differ materially from its forecasts include the ability of PG&E Corporation and the Utility to access capital markets and other sources of debt and equity financing in a timely manner on acceptable terms; their ability to raise financing through securitization transactions; actions by credit rating agencies to downgrade PG&E Corporation's or the Utility's credit ratings; the supply and price of electricity, natural gas, and nuclear fuel; its use of self-insurance for wildfire liability insurance; and the impact of any changes in federal or state tax laws, policies, regulations, or their interpretation, and PG&E Corporation's and the Utility's ability to obtain efficient tax treatment.

Slide 19: Improving O&M Performance

- 1. Defined as total electric operation and maintenance expenses from FERC Form 1 adjusted to remove fuel, purchased power costs, employee pensions and benefits, and injuries and damages per electric account, inclusive of CCA customers.
- 2. Five-year average is calculated from 2017-2021.
- 3. List of Peers: Alliant Energy Corporation, American Electric Power Company Inc., CMS Energy Corporation, Consolidated Edison Inc., DTE Energy Company, Duke Energy Corporation, Edison International, Evergy Inc., Eversource Energy, NiSource Inc., Pinnacle West Capital Corporation, The Southern Company, WEC Energy Group Inc., Xcel Energy Inc.
- 4. Based on 2021 data. Non-Fuel O&M per customer shown is the average for the quartile.

Slide 22: Value Proposition

1. Non-GAAP core EPS is not calculated in accordance with GAAP. See first quarter 2023 earnings presentation Appendix 9, Exhibits A and C for a reconciliation of EPS and EPS guidance on a GAAP basis to non-GAAP core earnings per share and Appendix 9, Exhibit E regarding non-GAAP financial measures.