

AGM Frequently Asked Questions

April 2020

English

- 1. Why are you still hosting an AGM if shareholders are not able to attend in person?**
 - Swiss laws require the company to hold an annual meeting. Due to restrictions on public gatherings arising from the current COVID-19 situation, shareholders are directed to send in their proxy instructions to the independent proxy (Hartmann Dreyer Attorneys-at-Law).

- 2. Why did you not choose to host a virtual AGM like other companies are doing?**
 - Swiss law currently does not permit the hosting of a virtual AGM.

- 3. Can I vote using a power of attorney?**
 - Votes cannot be determined without granting power of attorney to the independent proxy.

- 4. Can I submit my vote on your website? What is the deadline for voting?**
 - Shareholders with the right to vote as of April 27, 2020, will receive instructions to cast their vote exclusively through our proxy representative. The deadline for casting your vote for the 2020 Annual General Meeting is April 30, 2020.

- 5. I did not purchase Alcon shares. How do I own Alcon shares?**
 - Alcon was a spin off of Novartis in April 2019. Novartis shareholders received one share of Alcon for every five Novartis shares owned.
 - For more details about your account, please speak with your relevant financial institution.

- 6. Why is Alcon postponing their 2019 dividend proposal?**
 - Given the unprecedented uncertainties of the outbreak, we believe it is necessary to adjust our financial priorities in order to conserve liquidity in the near term.

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- Protecting our liquidity and capital base will strengthen our ability to weather the economic uncertainties resulting from the ongoing global health crisis. Postponing the dividend until 2021 is only one of the many actions we are taking to preserve liquidity while protecting our associates.

7. **Where can I find information about voting results?**

- We will publish a press release announcing voting results shortly after the AGM. The press release will be located on our Investor Relations website, under the Press Release and AGM Event pages.

8. **I wish to change my mailing address. How can I update it?**

- Please inform your relevant financial institution of your new mailing address. You can also find our AGM materials on our Investor Relations website (investor.alcon.com), under Events.

9. **I would like to request a copy of Alcon's 2019 Annual Report.**

- Please email your name and mailing address to investor.relations@alcon.com.
- You can find Alcon's annual report available online at www.alconannualreport.com.

10. **Do you have materials in German or French?**

- The AGM voting card, as well as the supplemental notice to the AGM invitation, were provided in English, French, and German. Please note that the annual report is only available in English.
- We have also provided a short list of frequently asked questions in German and French.

11. **How was Alcon's financial performance in 2019?**

- You can find more information on our financial performance in 2019 in the following documents:
 - Historical financial information: 20-F filing (<https://investor.alcon.com/financials/quarterly-results/default.aspx>) and Swiss Annual Report (alconannualreport.com)

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- Highlights from our fourth quarter 2019 Earnings Conference through our press release or earnings presentation (<https://investor.alcon.com/financials/quarterly-results/default.aspx>)

12. Can I ask questions to the Board or management during the AGM? If not, where can I send my questions?

- We will not be addressing questions live during the AGM. However, we have several e-mail addresses where you can send your inquiries.
 - For investor related inquiries: investor.relations@alcon.com
 - For media inquiries: globalmedia.relations@alcon.com
 - For corporate donations: corporate.giving@alcon.com or apply online through [Cybergrant](#)
 - For medical missions: medical.missions@alcon.com