



FY2020 SASB

Index for Lightspeed POS Inc.



There are many voluntary guidelines for reporting corporate sustainability information.

Lightspeed supports the development and evolution of such standards and seeks to report on topics that offer opportunities for meaningful insights into our business model and corporate reality.

To support the evolving information needs of our investors, the below index maps how our latest disclosure aligns with Sustainability Accounting Standards Board (SASB) guidance.

SASB has developed voluntary industry-specific disclosure standards for sustainability issues in order to facilitate communication by companies to investors of useful information for decision making.

Below, we have outlined how our existing disclosure aligns with the recommended metrics for the SASB Technology and Communications Sector– Software & IT Services.

In some cases, indicators suggested by the guidelines are not applicable, or the information is considered to be competitive and is therefore not disclosed. As the guidelines evolve, so will our reporting on the topics covered.

Documents and websites referenced here in

[Annual Information Form](#) (“AIF”)

[Lightspeed Privacy Policy](#)

[Lightspeed Data Processing Agreement](#)

[Lightspeed Code of Conduct and Ethics](#)



Topic	Accounting metric	Unit of measure	Code	Disclosure location
Data Privacy & Freedom of Expression	Description of policies and practices relating to behavioral advertising and user privacy	N/A	TC-SI-220a.1	Lightspeed Privacy Policy Lightspeed Data Processing Agreement Lightspeed Code of Conduct and Ethics Refer the section titled “Regulations Governing Cybersecurity and the Protection of Data and Privacy” on page 17 of our AIF
	Number of users whose information is used for secondary purposes	Number	TC-SI-220a.2	Lightspeed Privacy Policy Lightspeed Data Processing Agreement Refer the section titled “Regulations Governing Cybersecurity and the Protection of Data and Privacy” on page 17 of our AIF
	Total amount of monetary losses as a result of legal proceedings associated with user privacy	Reporting currency	TC-SI-220a.3	None (Not applicable)
	List of countries where core products or services are subject to government-required monitoring, blocking, content filtering, or censoring	N/A	TC-SI-220a.5	Refer to the section titled “Fiscal Regulation” on page 18 of our AIF
Data Security	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of users affected	Number, Percentage (%)	TC-SI-230a.1	None (Not applicable)
	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	N/A	TC-SI-230a.2	Refer to the section titled “Regulations Governing Cybersecurity and the Protection of Data and Privacy” on page 17 of our AIF



Topic	Accounting metric	Unit of measure	Code	Disclosure location
Recruiting & Managing a Global, Diverse & Skilled Workforce	Percentage of employees that are (1) foreign nationals and (2) located offshore	Number, Percentage (%)	TC-SI-230a.1	Refer to the section titled “Culture and Employees” on page 14 of our AIF
	Employee engagement as a percentage	Percentage (%)	TC-SI-330a.2	Refer to the section titled “Culture and Employees” on page 14 of our AIF
	Percentage of gender and racial/ethnic group representation for (1) management, (2) technical staff, and (3) all other employees	Percentage (%)	TC-SI-330a.3	Refer to the section titled “Culture and Employees” on page 14 of our AIF
Intellectual Property Protection & Competitive Behavior	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	Reporting Currency	TC-SI-520a.1	Refer to the section titled “Legal Proceedings and Regulatory Actions” on page 58 of our AIF
Managing Systemic Risks from Technology Disruptions	Description of business continuity risks related to disruptions of operations	N/A	TC-SI-550a.2	Refer to the sections titled “Regulations Governing Cybersecurity and the Protection of Data and Privacy” and “System failures, interruptions, delays in service, catastrophic events, inadequate infrastructure and resulting interruptions in the availability or functionality of our platforms could harm our reputation or subject us to significant liability, and adversely affect our business and financial results” on pages 17 and 28 of our AIF



